## R Rakuten

# Overview of Q2 and $1_{\text {® }}$ Half of 2007 

August 21, 2007 Rakuten, Inc

This presentation includes forward-looking statements relating to our future plans, targets, objectives, expectations and intentions. The forward-looking statements reflect management's current assumptions and expectations of future events, and accordingly, they are inherently susceptible to uncertainties and changes in circumstances and are not guarantees of future performance. Actual results may differ materially, for a wide range of possible reasons, including general industry and market conditions and general international economic conditions. In light of the many risks and uncertainties, you are advised not to put undue reliance on these statements. The management targets included in this presentation are not projections, and do not represent management's current estimates of future performance. Rather, they represent targets that management strive to achieve through the successful implementation of the Company's business strategies. The Company may be unsuccessful in implementing its business strategies, and management may fail to achieve its targets. The Company is under no obligation - and expressly disclaims any such obligation - to update or alter its forwardlooking statements.

12007 Second Quarter: Consolidated Operating Results

2 Topics From the Second Quarter of the Year

## 3 Operating Results by Key Business Units

1. Rakuten Ichiba Business
2. KC Business
3. Personal Finance Business
4. Travel Business
5. Securities Business
6. Infoseek and Advertising Business
7. Professional Sports Business

42007 First Half: Consolidated Operating Results

Appendix

12007 Second Quarter Consolidated Financial Results

## ■ Maintaining Growth from Rakuten Ichiba

■ Number of stores surpasses 20,000

- Number of Rakuten members exceeds 30 million
$\square$ Regional strategies enhanced
- Dramatic decline in expenses associated with doubtful accounts and general expenses
- Profitability for Rakuten KC

■Investment in New Businesses

■ Acquisition of Fusion Communications
■ Launch of Rakuten Messenger
■ Establishment of Rakuten Bank@TTB

■ Continuing High Growth in Rakuten Travel

■ Raised gross booking value of reservations by 23.5\%
■ Maintain high profit margin

■ Enhance Product Lineup in the Securities Business

■ High-level growth in earnings from foreign stocks, foreign bonds, and investment trusts
■ Push forward with efforts to diversify revenue sources

■ Profit from sold of shares of $¥ 45.5$ billion (non-consolidated)
$\square$ Further development of serviceside ties anticipated

## 2007/Q2 Financial Overview(QoQ)

(Billion Yen)

|  | 2007/Q1 |  |  | 2007/Q2 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Revenue | OP | EBITDA | Revenue | QoQ | OP | QoQ | OP margin | EBITDA | QoQ | EBITDA Margin |
| E-Commerce | 17.31 | 4.45 | 5.91 | 18.32 | +5.8\% | 5.30 | +19.0\% | 29.0\% | 7.06 | +19.6\% | 38.6\% |
| Credit-Payment | 18.05 | -0.34 | 0.48 | 17.94 | -0.6\% | 0.01 | - | 0.1\% | 1.90 | +295.7\% | 10.6\% |
| Portal Media | 3.66 | 0.20 | 0.35 | 3.60 | -1.8\% | -0.03 | - | -1.1\% | 0.14 | -60.8\% | 3.9\% |
| Travel | 2.88 | 1.29 | 1.63 | 3.11 | +8.0\% | 1.42 | +10.2\% | 45.7\% | 1.77 | +8.5\% | 57.0\% |
| Securities | 7.92 | 1.35 | 2.88 | 7.35 | -7.2\% | 1.53 | +13.6\% | 20.9\% | 1.85 | - 35.8\% | 25.2\% |
| Professional Sports | 0.96 | -0.89 | -0.70 | 2.88 | +199.2\% | 0.27 | - | 9.6\% | 0.51 | - | 17.9\% |
| Corporate and Internal elimination | -2.37 | 0.10 | 0.16 | -2.72 | - | -1.22 | - | - | -1.07 | - | - |
| consolidated | 48.43 | 6.16 | 10.72 | 50.49 | +4.3\% | 7.29 | +18.3\% | 14.4\% | 12.17 | +13.5\% | 24.1\% |

* EBITDA=Ordinary profit + Interest expense + Depreciation and Amortization + Amortization of Consolidation Adjustment
Account -Effect of securitizing loan receivables


## 2007IQ2 Financial Overview(YoY)

(Billion Yen)

|  | 2007/Q2 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Revenue | YoY | Operating Profit | YoY | OP margin | EBITDA | YoY | EBITDA margin |
| E-Commerce | 18.32 | +33.0\% | 5.30 | +43.8\% | 29.0\% | 7.06 | +42.5\% | 38.6\% |
| Credit Payment | 17.94 | -14.0\% | 0.01 | - | 0.1\% | 1.90 | - | 10.6\% |
| Portal Media | 3.60 | +13.0\% | -0.03 | - | - 1.1\% | 0.13 | - | 3.9\% |
| Travel | 3.11 | +26.2\% | 1.42 | +43.9\% | 45.7\% | 1.77 | +36.7\% | 57.0\% |
| Securities | 7.35 | -38.0\% | 1.53 | -67.0\% | 20.9\% | 1.85 | -69.8\% | 25.2\% |
| Professional Sports | 2.88 | +3.2\% | 0.27 | +2.8\% | 9.6\% | 0.51 | +8.1\% | 17.9\% |
| Corporate and Internal elimination | -2.72 | - | -1.22 | - | - | -1.07 | - | - |
| consolidated | 50.49 | -5.0\% | 7.29 | - 13.1\% | +14.4\% | 12.17 | + 2.0\% | 24.1\% |

[^0]
## 2007/Q2 Financial Overview(QoQ)

(Billion Yen)

|  |  | 07/Q1 |  | 07/Q2 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Segment | BU/Company | Sales | Operating Profit | Sales | YoY | Operating Profit | YoY | OP Margin |
| E-Commerce | Rakuten Ichiba Business | 11.50 | 5.50 | 11.73 | +2.0\% | 5.65 | +2.7\% | 48.2\% |
| E-Commerce | Rakuten Books*1 | 3.47 | -0.05 | 3.19 | -8.0\% | -0.07 | - | -2.4\% |
| E-Commerce | Rakuten Auction*1 | 0.33 | -0.66 | 0.30 | -9.2\% | -0.47 | - | -154.2\% |
| E-Commerce | LinkShare*1,3 | 1.54 | 0.44 | 1.69 | +10.1\% | 0.54 | +22.1\% | 31.9\% |
| Credit and Payment | Rakuten KC*1 | 14.70 | -0.60 | 15.21 | +3.5\% | 0.04 | - | 0.3\% |
| Credit and Payment | Rakuten Credit*1 | 3.33 | 1.14 | 2.68 | -19.5\% | 0.32 | -71.7\% | 12.1\% |
| Travel | Rakuten Travel*1 | 2.79 | 1.26 | 3.03 | +8.7\% | 1.35 | +6.8\% | 44.7\% |
| Securities | Rakuten Securities*1 | 7.33 | 1.93 | 7.23 | -1.3\% | 1.75 | -9.1\% | 24.3\% |
| Professional Sports | Rakuten Baseball $*_{1}$ | 0.88 | -0.89 | 2.61 | +196.3\% | 0.20 | - | 7.8\% |
| Potal and Media | Infoseek, Advertising Business | 1.62 | 0.17 | 1.63 | +0.4\% | 0.00 | -95.9\% | 0.4\% |
|  | Other Business Units | 3.25 | -1.35 | 3.85 | +18.3\% | -0.89 | - | -23.1\% |
|  | Amortization of Goodwill | - | -0.84 | - | - | -0.86 | - | - |
|  | Corporate and Internal elimination*2 | -2.37 | 0.10 | -2.72 | - | -0.29 | - | - |
|  | Consolidated | 48.43 | 6.16 | 50.49 | +4.3\% | 7.29 | +18.3\% | 14.4\% |

[^1]*2 Segment in consolidated financial statements
*3 Pro forma basis, US $\$=\neq 118.05$ (07/Q1), US $\$=¥ 123.26$ (07/Q2)

## 2007IQ2 Financial Overview(YoY)

(Billion Yen)

|  |  | 06/Q2 |  | 07/Q2 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Segment | BU/Company | Sales | Operating Profit | Sales | YoY | Operating Profit | YoY | OP Margin |
| E-Commerce | Rakuten Ichiba Business | 9.71 | 3.92 | 11.73 | +20.8\% | 5.65 | +43.9\% | 48.2\% |
| E-Commerce | Rakuten Books*1 | 1.98 | 0.04 | 3.19 | +61.3\% | -0.07 | - | -2.4\% |
| E-Commerce | Rakuten Auction*1 | 0.21 | -0.09 | 0.30 | +41.7\% | -0.47 | - | -154.2\% |
| E-Commerce | LinkShare*1,3 | 1.41 | 0.43 | 1.69 | +20.1\% | 0.54 | +23.5\% | 31.9\% |
| Credit and Payment | RakutenKC*1 | 19.09 | -0.47 | 15.21 | -20.3\% | 0.04 | - | 0.3\% |
| Credit and Payment | Rakuten Credit*1 | 1.74 | 0.04 | 2.68 | +54.4\% | 0.32 | +551.7\% | 12.1\% |
| Travel | Rakuten Travel*1 | 2.41 | 1.00 | 3.03 | +25.3\% | 1.35 | +35.0\% | 44.7\% |
| Securities | Rakuten Securities*1 | 8.61 | 3.37 | 7.23 | -16.0\% | 1.75 | -47.9\% | 24.3\% |
| Professional Sports | Rakuten Baseball*1 | 2.54 | 0.21 | 2.61 | +2.7\% | 0.20 | -3.7\% | 7.8\% |
| Potal and Media | Infoseek, Advertising Business | 1.49 | -0.06 | 1.63 | +8.9\% | 0.00 | -111.5\% | 0.4\% |
|  | Other Business Units | 5.69 | 1.18 | 3.85 | -32.3\% | -0.89 | - | -23.1\% |
|  | Amortization of Goodwill | - | -0.72 | - | - | -0.86 | - | - |
|  | Corporate and Internal elimination*2 | -1.79 | -0.49 | -2.72 | - | -0.29 | - | - |
|  | Consolidated | 53.14 | 8.39 | 50.49 | -5.0\% | 7.29 | -13.1\% | 14.4\% |

*1 Entity basis
*2 Segment in consolidated financial statements
*3 Pro forma basis, US $\$=\neq 115.24(06 / Q 2), U S \$=¥ 123.26$ (07/Q2)

- Consolidated revenues (excl. Financial related business) +23.4\% (YoY)
- EBITDA continues growth +30.8\%

* EBITDA=Ordinary profit + Interest expense + Depreciation and Amortization + Amortization of goodwill- Effect of securitizing loan receivables

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Topics From the Second Quarter of the Year

- Aims

■Use voice communications services to further enhance the customer appeal of the "Rakuten eco-system"

■Draw in users from the offline economic sphere ("web+voice")

- Strengths of Fusion Communications

■Pioneer in IP telephony
■Advanced IP technological and operations capabilities
■ Leading-edge service development capabilities

- Schedule

■June 19, 2007 Conclusion of stock transfer contract
■August 7, 2007 Acquired 54.27\% voting rights from Tokyo Electric Power Company
■September 30, 2007
Official consolidation date (scheduled);
Profit/loss will be included in the consolidated income statement from the Q4/2007


## Rakuten Bank@TTB

(Tokyo Tomin Bank, Inc., Rakuten Branch)
Services Commenced July 23

## Aims

I. Provide reasonable and convenient settlement services to Rakuten members
II. Bolster Rakuten Membership Database by gaining settlement information
III. Bring bank settlement services to the "Rakuten eco-system"

## Rakuten Bank＠TTB offers convenient and secure banking services to Rakuten Group members

## Accessible Anytime

Via PC，mobile，or ATMs at Seven－Eleven Japan
Accessible $\mathbf{2 4}$ hours， $\mathbf{3 6 5}$ days

## Accessible Anywhere

Offered through ATMs across Japan
approx $\mathbf{1 5 0 , 0 0 0}$ ATMs nationwide


Settlement services when shopping at Rakuten Ichiba are easier，more reliable， and save the customer money


Combining credit and cash functions in a single card means points add up quickly


Real－time account deposits for greater convenience

Even more convenient services are around the corner for Rakuten Group members．．．
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## Sale of Ctrip.com Shares

■ Shares sold: Common shares of Ctrip.com International, Ltd. (1 common share =2 ADS)
■ No. of shares sold: 6,645,000 shares (Shares held after sale: 0)

- Sale price: US\$487.3 million ( $¥ 57.50$ billion; US\$1= $¥ 117.99$ )
■ Profit from sale: $¥ 45.51$ billion (non-consolidated)
$¥ 53.83$ billion (consolidated)
*Difference between consolidated and non-consolidated figures due to the lump-sum amortization of goodwill in the consolidated financial statements when the stocks was acquired
- Date of stock transfer: August 15
- Background: Ctrip and Rakuten deemed to purchase cooperation business tie without capital relationship. This move aims to strengthen service-side alliances with Ctrip in the Travel Business and other areas going forward, and will also help to further stabilize Rakuten's financial basis.


## 3 Operating Results by Key Business Units

1. Rakuten Ichiba Business
2. KC Business
3. Personal Finance Business
4. Travel Business
5. Securities Business
6. Infoseek and Advertising Business
7. Professional Sports Business

## Business Units and Financial Segments*1

| E-Commerce Business |
| :--- |
| Rakuten Ichiba*2 |
| ${\text { Greeting Service }{ }^{* 2}}^{\text {Business Service }{ }^{* 2}}$ |
| Stuffed Animal Greeting Cards ${ }^{* 2}$ |
| Golf *2 |
| Auto *2 |
| Delivery ${ }^{* 2}$ |
| Books \& Media |
| Auction |
| Fine Wine |
| Dining |
| Tickets |
| Performance Marketing <br> (LinkShare) |
| Horse Racing Mall |


| Portal and Media Business |
| :--- |
| Infoseek |
| Advertising |
| Blog |
| Research |
| Career Service |
| Target |
| Downloads |
| Cs Television |
| Internet Television |
| Cross Media |
| Messenger*3 |


| Credit and Payment <br> Business |
| :--- |
| Personal Finance |
| KC |
| Banking(Alliance with TTB) |
| Securities Business |
| Securities |
| Capital Investments |
| Asset Management |
| Property Management |

[^2]*3 Move into Segment from common item in Q2/2007

## 3 -1 Rakuten Ichiba Business

■Maintain a High Operating Profit Margin and Growth Rate

■ Sales up 20.8\%(YoY), operating income exhibiting high growth, up 43.9\% (YoY)
$\square$ Substantial operating income growth due to cost control

■Continuously Increase "Gravitational Pull" of Rakuten Ichiba

■ Steady growth in GMS of Ichiba and Books up 29.6\% (YoY)

■ Number of unique purchasers exceeds 5 million/quarter

## Rakuten Ichiba Revenues and Operating Profit

## (R) Rakuten

■ Boosted profit margin while maintaining a high growth rate
■ Revenues +20.8\% (YoY), Operating Profit +43.9\%(YoY)


■ Rakuten members increasing continually, surpassed 30 million 29 ${ }^{\text {th }}$ June


- Rakuten Member : members who have integrated IDs (e.g Rakuten Ichiba, Rakuten Travel, Infoseek, Rakuten greeting, etc
- Rakuten Group members: Rakuten members and members who have either un-integrated IDs with Rakuten securities, Rakuten KC, Rakuten Credit and etc, or un-integrated IDs for former-My trip.net service members, former-Y-not service members.


## R Rakuten

■ Gross Merchandise Sales of Rakuten Ichiba and Rakuten Book +29.6\%(YoY)


## Rakuten Ichiba Buyer Metrics

 (including mobile commerce, based on e-mail address)Unique Buyers surpassed 5 million, maintain growth in number of transactions ( $+36.9 \%$ YoY)

|  | $2005 / Q 4$ | $2006 / Q 1$ | $2006 / 2 Q$ | $2006 / Q 3$ | $2006 / Q 4$ | $2007 / Q 1$ | $2007 / Q 2$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unique <br> Buyers <br> ('000) | 3,560 | 3,680 | 3,970 | 4,070 | 4,710 | 4,730 | 5,140 |
| \# of <br> Transactions <br> ('000) | 10,060 | 10,260 | 11,790 | 11,650 | 14,680 | 14,410 | 16,140 |
| Average \# of <br> Transactions <br> per Buyer | 2.83 | 2.79 | 2.97 | 2.86 | 3.11 | 3.05 | 3.14 |
| Quarterly GMS <br> Per Buyer | $¥ 26,512$ | $¥ 24,479$ | $¥ 24,650$ | $¥ 24,249$ | $¥ 26,942$ | $¥ 24,649$ | $¥ 24,527$ |

* Based on E-mail address
* Fixed-Price and Group Buy Purchase made at Rakuten Ichiba and mobile


## 3-2 KC Business

■ Further reductions in general expenses due to more detailed cost control

## Develop a structure for low-cost operations

■ Reduction in expenses associated with doubtful accounts due to improvements in receivables management and collection

■ Promoted streamlining at screening and collection service center by taking steps to decrease wasteful expenses

■ Put infrastructure in place to support early card

# ■Develop Rakuten Card's earnings base 

 utilization, revolving credit for shopping, and the maintenance of high utilization rates■ Generated new revenue source
(Rakuten Ichiba acquiring fees)

## Income Statement

(Billion Yen; amounts less than 1 billion yen have been rounded down)

|  | 2006 <br> (Apr-Jun) <br> Q2 | 2007 <br> (Jan-Mar) <br> Q1 | 2007 <br> (Apr-Jun) <br> Q2 |
| :--- | ---: | ---: | ---: |
| Revenues | $\mathbf{1 9 . 0}$ | $\mathbf{1 4 . 7}$ | $\mathbf{1 5 . 2}$ |
| Operating Expense | $\mathbf{1 9 . 5}$ | $\mathbf{1 5 . 3}$ | $\mathbf{1 5 . 1}$ |
| SG \& A | 17.3 | 13.8 | 13.6 |
| Interest Expense | 2.1 | 1.4 | 1.4 |
| Operating Profit (Loss) | $\mathbf{0 . 4}$ | $\mathbf{- 0 . 6}$ | $\mathbf{0 . 0 4}$ |
| Non-Operating Profit | 0.0 | 0.0 | 0.04 |
| Ordinary Profit (Loss) | $\mathbf{0 . 4}$ | $\mathbf{- 0 . 6}$ | $\mathbf{0 . 0 9}$ |
| Extraordinary Loss | 4.4 | -1.3 | 0.05 |
| Earnings (Losses) Before Tax | $\mathbf{4 . 8}$ | $\mathbf{- 2 . 0}$ | $\mathbf{0 . 1}$ |
| Provision for income taxes | 1.8 | 0.8 | -0.3 |
| Net Income (Loss) | $\mathbf{0 . 3}$ | $\mathbf{- 2 . 8}$ | $\mathbf{0 . 4}$ |

Effect of Securitizing Loan Receivables

| New securitization | 2.3 | 0.2 | - |
| :--- | ---: | ---: | ---: |
| Existing securitization | -1.7 | -1.4 | -1.2 |
| Effect of securitization | 0.6 | -1.2 | -1.2 |

## Overview

■ Increased operating profit, reflecting new earnings streams (acquiring and settlement agent fees for card shopping and Rakuten Ichiba) despite a slight decline in card cashing and card loans
■Decreased operating expenses (QoQ), as further reductions in expenses associated with personnel and doubtful accounts offset an increase of $¥ 0.8$ billion related to interest repayment

■Operating profit
Turned profitable
Securitizing Loan receivables
The existing write-off portion ( $¥ 1.2$ billion) will negatively impact on OP performance

## Rakuten KC: Ordinary Profit (Pro Forma)

## R Rakuten

■ Excluding securitization, actual ordinary profit of $¥ 1.3$ billion. On an accounting basis, steady recovery on track


Non-performing Loans and Allowances for Doubtful Accounts

Outstanding loans and allowances by category of debtor
(Billion Yen)

| Debtor category | Mar. 31, 2007 | Jun. 30, 2007 |
| :--- | ---: | ---: |
| Bankrupt | 0.1 | 0 |
| Bankruptcy likely | 21.5 | 24.5 |
| Bankruptcy possible | 11.6 | 12.8 |
| Caution required | 8.1 | 9.1 |
| No credit risk identified | 316.5 | 306.4 |


1.Doubtful account allowance ratio = Allowance for doubtful account/Operating receivables
2.Doubtful account write-off ratio = Doubtful account written off for the quarter/Operating receivables

- Amount of uncollectible loans carried over has stabilized due to to continued measures to manage and collect receivables



## Notes:

1. Ratio of uncollectible payments carried forward: Balances carried forward to next billing period/Initial balance
2. Ratio of carried over: [amount of carried over uncollected loan in the end of month] divide [the uncollectible loan at beginning of the month]

## Rakuten KC: Progress in Collection (2)

## R Rakuten

Benefits from improved collection influence uncollectible loans from the following month onward, resulting in staggered improvement in receivables


[^3]- Additional improvements will be expected in expenses associated with doubtful accounts projected resulting from stronger management and collection measures

*Excludes expenses associated with doubtful accounts in the Credit Business which transferred to Orico in Nov. 06


## Rakuten KC: Cost Reductions

## R Rakuten

■Personnel expenses lower due to workforce downsizing; financing costs lower due to efforts to reduce liabilities with interest

■Further reduction of general expenses will be expected onward


| Number of employees | 2,235 | 2,251 | 1,986 | 1,368 | 1,233 | 957 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Liabilities with Interest <br> (Billion Yen) | 361.7 | 374.6 | 398.9 | 278.1 | 275.3 | 259.6 |

## Credit Card Shopping Transaction Volume

- Rakuten Card transaction volume is engine for total credit card transaction volume


3 -3 Personal Finance Business (Rakuten Credit)

## Rakuten Credit: Revenues and Operating Profit R Rakuten

■ Revenue Growth +47.7\% YoY, Operating Profit 6.5x YoY
■ Excluding Securitization Revenue Growth $+43.3 \%$ YoY, Operating Profit $7 x$ YoY (Operating Profit 07/1Q included in 1,134 million of Securitizing Loan Receivable Profit. Operation profit included in 899 million relating to Securitizing Loan Receivables)


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## Rakuten Credit : Loan Receivable Balance

## R Rakuten

- Loans Receivable Balance Growth $+40.3 \%$ (YoY), Maintaining Rapid Growth (including in 25.63 billion of securitizing Loan Receivables in Jan- Jun/07)
- Expect to achieve $¥ 100$ billion of Loan Balance and 100 thousand members


Loan Balance - Members

3 -4 Travel Business

## Travel Segment Revenues \& Operating Profit <br> R Rakuten

Revenues $+26.2 \%$ (YoY), Operating Profit $+43.9 \%$ (YoY), Maintained High Growth


## Number of Hotels and Facilities

## (R) Rakuten

Number of Contracted Domestic Hotels and Facilities Achieved 21,000


## Travel Business Reservations

- New contracts promoted gross booking value, up +23.5\% YoY
- High steady position in travel booking site

* Gross Transaction Value at time of reservation (before cancellation, tax calculated)
* Travel Business: MyTrip.net and Rakuten Travel combined
* From 05/1Q, overseas hotels gross bookings, overseas air travel gross bookings, and overseas hotel reservations included
* From 05/4Q, Rakuten Bus Services Inc. included
* From 06/1Q, international dynamic packaging included
* From 06/4Q, domestic dynamic packaging included


## Changes in Ratio of Mobile Users

## R Rakuten

■ Account for $11.0 \%$ of mobile ratio in Domestic GTV

- Essential for growth GTV



## 3 -5 Securities Business

## Rakuten Securities Holdings: Operating Profit \& Ordinary Profit

■ Declines of $29.1 \%(\mathrm{YoY})$ and $6.7 \%(\mathrm{QoQ})$ in operating profit due to commission rate revisions enacted last year (from June) and a weaker stock market
■ Decline of $64.9 \%$ in ordinary profit (YoY) due to posting of a large provision to allowance for doubtful accounts and drop in operating profit

$\square$ Operating Profit ■ Ordinary Profit

Financial Overview for Apr-Jun 2007 (QoQ)
(Million Yen)

|  | Rakuten Securities |  | E*Trade |  | Matsui |  | kabu.com |  | MBH |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | 7,243 | -6.7\% | 15,440 | +2.2\% | 11,235 | -6.9\% | 5,276 | -3.6\% | 8,029 | -7.3\% |
| (Net Interest) | 2,027 | +15.6\% | 4,077 | +14.4\% | 3,688 | +10.5\% | 1,452 | +14.2\% | 1,321 | +10.6\% |
| Net <br> Revenues | 6,520 | -7.7\% | 14,115 | +1.8\% | 10,316 | -8.2\% | 4,910 | -4.9\% | 6,871 | -13.9\% |
| SG\&A | 4,998 | -10.5\% | 8,002 | +9.1\% | 5,034 | +11.4\% | 2,284 | +0.7\% | 3,554 | -6.0\% |
| Ordinary Profit | 1,975 | -47.3\% | 6,113 | -3.9\% | 5,359 | -20.5\% | 2,686 | -6.3\% | 3,354 | -22.0\% |
| Net Profit | 304 | -84.9\% | 3,221 | -11.7\% | 3,705 | -7.4\% | 1,532 | +8.2\% | 1,902 | -21.0\% |

* Rakuten Securities posts 833 million yen of extraordinary loss for review of lease contracts regarding system
* Source: Company financial reports on a consolidated basis (excluding kabu.com)

Rakuten Securities Holdings: Industry Comparisons

Financial Overview for Apr-Jun 2007 (YoY)
(Million Yen)

|  | Rakuten Securities |  | E*Trade |  | Matsui |  | kabu.com |  | MBH |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | 7,243 | -29.1\% | 15,440 | -1.6\% | 11,235 | -4.9\% | 5,276 | -10.4\% | 8,029 | -14.0\% |
| (Net Interest) | 2,027 | +10.7\% | 4,077 | +24.2\% | 3,688 | +2.5\% | 1,452 | +19.8\% | 1,321 | -18.5\% |
| Net Revenues | 6,520 | -32.7\% | 14,115 | -5.2\% | 10,316 | -7.2\% | 4,910 | -12.2\% | 6,871 | -22.8\% |
| SG\&A | 4,998 | -5.6\% | 8,002 | +3.7\% | 5,034 | +7.9\% | 2,284 | +7.6\% | 3,554 | -4.7\% |
| Ordinary Profit | 1,975 | -64.9\% | 6,113 | -17.3\% | 5,359 | -17.6\% | 2,686 | -23.1\% | 3,354 | -35.9\% |
| Net Profit | 304 | -89.4\% | 3,221 | -30.0\% | 3,705 | -2.6\% | 1,532 | -24.1\% | 1,902 | -35.4\% |

[^4]
## Rakuten Securities (Non-consolidated) Business Results

## R Rakuten

Signs of improvement in profit and profit margin in real terms for the period.
Excluding a large provision to allowance for doubtful accounts, earnings grew for the period.

*Provision to allowance for doubtful accounts for advances to clients involved in credit transactions of OHT Inc.

## R Rakuten




* Source: based on information on companies' websites


## Diversifying Sources of Revenues

## R Rakuten

■ Strong growth in revenue from foreign stocks, bonds and investment trusts.
■Efforts to diversify revenue sources are progressing well.


3 -6 Infoseek Business

## Infoseek Business Unit, Advertising Business Unit, etc.: Sales and Operating Profit

## R Rakuten

(Million Yen)

*Difference with Portal \& Media Business in segment information to consolidated financial statements is accounted for by Target, Inc., College Students' Portal Community, Inc., Rakuten Research, Inc. and the blog business. Internet TV and publishing businesses of Rakuten, Inc

3 -7 Professional Sports Business

## 2007 First Half Results of Professional Sports Business

Greater-than-expected sales of goods, reflecting robust performance from the corporate sales department and steady growth in spectators
(Million Yen)

| Non-consolidated <br> (Rakuten Baseball, Inc.) | 06/ 1st Half | 07l 1st Half | YoY Change <br> (\%) |
| :--- | ---: | ---: | ---: |
| Sales | $\mathbf{3 , 1 6 0}$ | $\mathbf{3 , 5 0 1}$ | $\mathbf{+ 1 1 \%}$ |
| Operating expenses | $\mathbf{3 , 9 6 6}$ | $\mathbf{4 , 1 8 8}$ | $\mathbf{+ 6 \%}$ |
| Operating loss | -806 | $-\mathbf{- 6 8 7}$ | $\mathbf{+ 1 5 \%}$ |


| Consolidated <br> (ncluding Rakuten Sports Properties, Inc.) | 06/ 1st Half | 07/ 1st Half | YoY Change <br> $(\%)$ |
| :--- | ---: | ---: | ---: |
| Sales | $\mathbf{3 , 4 9 6}$ | $\mathbf{3 , 9 9 1}$ | $\mathbf{+ 1 4 \%}$ |
| Operating expenses | $\mathbf{4 , 2 9 1}$ | $\mathbf{4 , 6 2 5}$ | $\mathbf{+ 8 \%}$ |
| Operating loss | $-\mathbf{7 9 5}$ | $\mathbf{- 6 3 4}$ | $\mathbf{+ 2 0 \%}$ |

42007 First Half: Consolidated Operating Results

■ Strong Growth in E-Commerce and Travel businesses
■ Securities Businesses Affected by Slowing Japanese Market
(Billion Yen)

|  | Revenue | YoY | Operating Profit | YoY | OP margin | EBITDA | YoY | EBITDA margin |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| E-Commerce | 35.64 | +34.5\% | 9.76 | +22.7\% | 27.4\% | 12.97 | +24.4\% | 36.4\% |
| Credit-Payment | 35.99 | -17.1\% | -0.33 | - | -0.9\% | 2.381 | - | 6.6\% |
| Portal Media | 7.26 | +12.8\% | 0.16 | -42.6\% | 2.2\% | 0.49 | +8.5\% | 6.8\% |
| Travel | 6.00 | +25.2\% | 2.71 | + 35.5\% | 45.2\% | 3.41 | +34.0\% | 56.8\% |
| Securities | 15.27 | -35.9\% | 2.88 | -73.4\% | 18.9\% | 4.74 | -62.0\% | 31.0\% |
| Professional Sports | 3.84 | +10.0\% | -0.61 | - | -16.0\% | -0.19 | - | -5.0\% |
| Corporate and Internal elimination | - 5.09 | - | -1.11 | - | - | -0.90 | - | - |
| Consolidated | 98.93 | -6.1\% | 13.46 | -30.2\% | 13.6\% | 22.90 | -1.6\% | 23.1\% |

## Appendix

(Adjustment of Common Costs Allocation) 2007 Q2 Consolidated Financial Overview(QoQ)

## R Rakuten

■Equitation of differences of common costs allocation by segment between financial accounting and managerial accounting
■Revised a logic of common costs allocation by segment from prospect basis(1Q) to actual basis (interim)
(Billion Yen)

|  | 2007/Q1 (after adjustment of common costs allocation) |  |  | 2007/Q2 (after adjustment of common costs allocation) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Revenue | OP | EBITDA | Revenue | QoQ | OP | QoQ | $\begin{aligned} & \mathrm{OP} \\ & \text { margin } \end{aligned}$ | EBITDA | QoQ | EBITDA Margin |
| E-Commerce | 17.31 | 4.73 | 6.18 | 18.32 | +5.8\% | 5.02 | +6.1\% | 27.4\% | 6.78 | +9.7\% | 37.0\% |
| Credit and Payment | 18.05 | -0.31 | 0.51 | 17.94 | -0.6\% | -0.01 | - | -0.1\% | 1.87 | +266.8\% | 10.4\% |
| Portal and Media | 3.66 | 0.26 | 0.41 | 3.60 | -1.8\% | -0.10 | - | -2.8\% | 0.07 | -81.3\% | 2.2\% |
| Travel | 2.88 | 1.33 | 1.67 | 3.11 | +8.0\% | 1.38 | +3.4\% | 44.3\% | 1.73 | +3.2\% | 55.6\% |
| Securities | 7.92 | 1.38 | 2.91 | 7.35 | -7.2\% | 1.50 | +8.7\% | 20.5\% | 1.82 | -37.6\% | 24.8\% |
| Professional Sports | 0.96 | -0.89 | -0.70 | 2.88 | +199.2\% | 0.27 | - | 9.5\% | 0.51 | - | 17.8\% |
| Corporate and Internal Elimination | -2.37 | -0.34 | -0.28 | -2.72 | - | 0.77 | - | - | -0.62 | - | - |
| Consolidated | 48.43 | 6.16 | 10.72 | 50.49 | +4.3\% | 7.29 | +18.3\% | 14.4\% | 12.17 | +13.5\% | 24.1\% |

[^5]|  | $06 / Q 1$ | $06 / Q 2$ | $06 / Q 3$ | $06 / Q 4$ | $07 / Q 1$ | $07 / Q 2$ | Companies |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | :--- |
| E-Commerce <br> Business | 528 | 527 | 527 | 527 | 527 | 527 | Linkshare |
| Credit and Payment <br> Business | 168 | 168 | 168 | 234 | 234 | 234 | Rakuten KC Group |
| Portal and Media <br> Business | 16 | 16 | 17 | 17 | 17 | 17 | Rakuten Research |
| Travel Business | 7 | 7 | 7 | 10 | 10 | 10 | Rakuten Bus Service |
| Securities Business | 1 | 1 | 1 | 56 | 56 | 76 | Rakuten Securities Holdings <br> Rakuten Reatty Management <br> Rakuten Strategic Partners |
| Professional Sports <br> Business | - | - | - | - | - | - |  |
| Consolidated | 722 | 721 | 721 | 845 | 845 | 865 |  |

## Capital Expenditures

(B) Rakuten
(Billion Yen)

|  |  | 2006 |  |  |  | 2007 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
|  | Hardware | 0.22 | 0.59 | 1.01 | 1.41 | 0.20 | 0.56 |
|  | Software | 0.40 | 0.54 | 0.58 | 2.34 | 0.56 | 1.04 |
|  | Total | 0.62 | 1.13 | 1.60 | 3.75 | 0.77 | 1.60 |
|  | Hardware | 0.97 | 0.69 | 1.51 | 1.95 | 0.63 | 0.91 |
|  | Software | 0.94 | 1.08 | 0.93 | 3.32 | 1.98 | 2.03 |
|  | Total | 1.92 | 1.78 | 2.45 | 5.28 | 2.61 | 2.94 |

*Operating Base
*Excluding Professional Sports and Funds

## Number of the Merchants

## (R) Rakuten

Total Number of the Merchants surpassed 20 thousand,+24.90\% (YoY)


Healthy increase in advertising revenue and margin revenue at Rakuten Ichiba


* Others includes internal sales.


## Rakuten KC: Balance Sheet

## Balance Sheet (Jun 30, 2007)

| (Billion Yen; Amounts Less Than ¥0.1 Billion Omitted) |  |  |  |
| :---: | :---: | :---: | :---: |
| CURRENT ASSETS <br> Cash and cash equivalents Installment accounts receivable Accounts receivable, guarantee contracts Beneficial interest in securitized assets Other current assets Allowances for bad debt | $\begin{array}{r} 291.3 \\ 36.8 \\ 149.4 \end{array}$ | CURRENT LIABILITIES <br> Accounts payable; guarantee contracts <br> Short-term borrowings Other current liabilities | $\begin{array}{r} 222.3 \\ 4.7 \\ 169.3 \\ 48.2 \end{array}$ |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  | 4.7 |  |  |
|  | 89.0 | FIXED LIABILITIES | 96.3 |
|  | 41.5 | Long-term borrowing | 90.2 |
|  | -30.3 | Allowance for interest repayment | 5.3 |
|  |  | Other current fixed liabilities | 0.6 |
|  |  | TOTAL LIABILITIES | 318.7 |
| FIXED ASSETS | 45.0 | EQUITY | 17.7 |
| Tangible fixed assets | 15.7 | Common stock | 3.0 |
| Land and buildings | 14.6 | Capital surplus | 51.0 |
| Other tangible fixed assets | 1.0 | Retained earnings | -20.3 |
| Intangible fixed assets | 2.9 | Accumulated deficit | -16.0 |
| Investment and other assets | 28.2 | Valuation and |  |
| Allowances for bad debt | -1.8 | translation adjustments | -0.1 |
|  |  | TOTAL NET ASSETS | 17.6 |
| TOTAL ASSETS | 336.3 | TOTAL LIABILITIES AND NET ASSETS | 336.3 |

*Total securitized loan receivables: 176.9 billion yen

## Allowance for Interest Repayments and Allowance for Doubtful Accounts

- No major increases in allowances for doubtful account due to an improved receivables collection record

■ Addition of $¥ 1.2$ billion to "cash out" portion due to an increase from Q 1 to Q 2 in requests for repayment of overpaid interest; this step was in conjunction with stronger measures for collection of receivables

| Item | Comment | Mar. 31, <br> 2007 | Jun. 30, <br> 2007 |
| :--- | :--- | ---: | ---: |
| Allowance for <br> interest <br> repayments | 'Cash Out' amount associated with request for <br> repayment of overpaid interest | $\mathbf{4 . 1}$ | $\mathbf{5 . 3}$ |
| Allowance for <br> doubtful accounts | Loan appropriation amount* associated with <br> request for repayment of overpaid interest | 3.5 | 3.5 |
|  | Other allowances for bad debt | 27.8 | $\mathbf{2 8 . 6}$ |
|  |  | $\mathbf{3 1 . 3}$ | $\mathbf{3 2 . 1}$ |
| Allowance for interest repayments + allowance for bad debt | $\mathbf{3 5 . 4}$ | $\mathbf{3 7 . 4}$ |  |

[^6]| Composition of Transaction Volume |  |  |  |  | (Million Yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 06/Q2 | 06/Q3 | 06/Q4 | 07/Q1 | 07/Q2 |  |  |
|  |  |  |  |  | Results | \% of total | YoY change |
| General services | 56,971 | 67,406 | 79,731 | 80,940 | 87,058 | 71.4\% | 52.8\% |
| Card shopping | 52,972 | 63,632 | 75,546 | 78,698 | 84,907 | 69.6\% | 60.3\% |
| Other | 3,999 | 3,774 | 4,185 | 2,243 | 2,152 | 1.8\% | -46.2\% |
| Financing | 50,922 | 52,357 | 44,586 | 33,986 | 30,409 | 24.9\% | -40.3\% |
| Card cash advances | 28,894 | 28,913 | 26,318 | 20,990 | 19,337 | 15.9\% | - 33.1\% |
| Loan card | 22,028 | 23,444 | 18,268 | 12,996 | 11,071 | 9.1\% | -49.7\% |
| Other financing | 0 | 0 | 0 | 0 | 0 | 0.0\% | - |
| Installment | 13,527 | 25,882 | 5,618 | 11 | 23 | 0.0\% | -99.8\% |
| Credit guarantee | 37,020 | 19,297 | 8,074 | 2,858 | 2,528 | 2.1\% | - 93.2\% |
| Other | 3,396 | 2,686 | 1,876 | 1,820 | 1,959 | 1.6\% | - 42.3\% |
| Total transaction volume | 161,836 | 167,628 | 139,885 | 119,616 | 121,978 | 100.0\% | -24.6\% |


| Composition of Revenues |  |  |  |  |  |  | (Million Yen) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 06/Q2 | 06/Q3 | 06/Q4 | 07/Q1 | 07/Q2 |  |  |
|  |  |  |  |  | Results | \% of total | YoY change |
| General services | 1,837 | 2,051 | 2,349 | 2,390 | 2,487 | 15.1\% | 35.4\% |
| Card shopping | 1,667 | 1,886 | 2,179 | 2,253 | 2,357 | 14.3\% | 41.4\% |
| Other | 170 | 164 | 170 | 137 | 130 | 0.8\% | -23.7\% |
| Financing | $\begin{array}{r} 12,857 \\ (13,540) \\ \hline \end{array}$ | $\begin{array}{r} 12,948 \\ (11,158) \end{array}$ | $\begin{array}{r} \hline 12,987 \\ (11,398) \\ \hline \end{array}$ | $\begin{array}{r} 12,415 \\ (11,210) \end{array}$ | $\begin{array}{r} \hline 12,396 \\ (11,103) \\ \hline \end{array}$ | 75.1\% | $\begin{array}{r} \hline-3.6 \% \\ -18.0 \% \\ \hline \end{array}$ |
| Card cash advance | $\begin{array}{r} 8,234 \\ (8,744) \end{array}$ | $\begin{array}{r} 7,995 \\ (6,648) \end{array}$ | $\begin{array}{r} 8,032 \\ (6,835) \end{array}$ | $\begin{array}{r} 7,603 \\ (6,538) \end{array}$ | $\begin{array}{r} 7,632 \\ (6,686) \end{array}$ | $\begin{aligned} & \hline 46.2 \% \\ & 40.5 \% \\ & \hline \end{aligned}$ | $\begin{array}{r} -7.3 \% \\ -23.5 \% \\ \hline \end{array}$ |
| Loan card | $\begin{array}{r} 4,560 \\ (4,733) \end{array}$ | $\begin{array}{r} 4,896 \\ (4,453) \end{array}$ | $\begin{array}{r} 4,902 \\ (4,509) \end{array}$ | $\begin{array}{r} 4,751 \\ (4,610) \end{array}$ | $\begin{array}{r} 4,708 \\ (4,360) \end{array}$ | $\begin{aligned} & \hline 28.5 \% \\ & 26.4 \% \end{aligned}$ | $\begin{array}{r} 3.2 \% \\ -7.9 \% \end{array}$ |
| Other financing | 64 | 57 | 53 | 61 | 57 | 0.3\% | -11.6\% |
| Installment | $\begin{array}{r} 1,465 \\ (1,434) \end{array}$ | $\begin{array}{r} 1,493 \\ (1,467) \end{array}$ | $\begin{array}{r} 480 \\ (472) \end{array}$ | 1 $(1)$ | 1 $(1)$ | $\begin{aligned} & \hline 0.0 \% \\ & 0.0 \% \end{aligned}$ | $\begin{aligned} & -99.9 \% \\ & -99.9 \% \end{aligned}$ |
| Credit guarantee | 1,239 | 662 | 420 | 281 | 286 | 1.7\% | -76.9\% |
| Other | 829 | 842 | 846 | 726 | 1,173 | 7.1\% | 41.5\% |
| Financing revenues | 215 | 264 | 173 | 101 | 167 | 1.0\% | - 22.4\% |
| Total revenues | $\begin{array}{r} 18,441 \\ (19,094) \\ \hline \end{array}$ | $\begin{array}{r} 18,260 \\ (16,444) \\ \hline \end{array}$ | $\begin{array}{r} \hline \hline 17,256 \\ (15,658) \\ \hline \end{array}$ | $\begin{array}{r} 15,913 \\ (14,708) \end{array}$ | $\begin{array}{r} 16,509 \\ (15,217) \end{array}$ | 100.0\% | $\begin{aligned} & \hline-10.5 \% \\ & -20.3 \% \\ & \hline \end{aligned}$ |

[^7]Rakuten KC:
Expenses, Loan Receivables \& Membership

| Operating Expenses | 06/Q2 | 06/Q3 | 06/Q4 | 07/Q1 | (Million Yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 07/Q2 |  |  |
|  |  |  |  |  | Results | \% of total | YoY change |
| Personnel cost | 3,381 | 3,069 | 2,379 | 1,900 | 1,348 | 8.9\% | - 60.1\% |
| General expenses | 5,749 | 6,216 | 5,657 | 4,776 | 4,717 | 31.1\% | - 17.9\% |
| Interest expenses | 2,198 | 2,148 | 1,797 | 1,494 | 1,485 | 9.8\% | - 32.4\% |
| Expenses related to doubtful account | 7,595 | 12,962 | 3,887 | 6,052 | 5,729 | 37.8\% | - 24.6\% |
| Interest repayment expenses | 646 | 689 | 144 | 1,090 | 1,890 | 12.5\% | 192.6\% |
| Total operating expenses | 19,569 | 25,084 | 13,864 | 15,312 | 15,170 | 100.0\% | - 22.5\% |

Balance of Loan Receivables

|  | 06/Q2 | 06/Q3 | 06/Q4 | 07/Q1 | 07/Q2 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Results | \% of total | YoY change |
| General services | 54,617 | 55,733 | 62,198 | 60,825 | 64,137 | 16.1\% | 17.4\% |
| Card shopping | 47,653 | 49,087 | 55,376 | 54,927 | 58,635 | 14.7\% | 23.0\% |
| Other | 6,964 | 6,646 | 6,822 | 5,898 | 5,503 | 1.4\% | - 21.0\% |
| Financing | 259,151 | 271,703 | 273,830 | 269,673 | 263,512 | 66.2\% | 1.7\% |
| Card cash advances (securitized) | $\begin{aligned} & 125,924 \\ & (98,091) \end{aligned}$ | $\begin{aligned} & 129,015 \\ & (95,646) \end{aligned}$ | $\begin{aligned} & 128,451 \\ & (90,589) \end{aligned}$ | $\begin{aligned} & 126,117 \\ & (92,437) \end{aligned}$ | $\begin{gathered} 122,668 \\ (94,524) \end{gathered}$ | $\begin{aligned} & \hline 30.8 \% \\ & 23.8 \% \end{aligned}$ | $\begin{aligned} & -2.6 \% \\ & -3.6 \% \end{aligned}$ |
| Loan card (securitized) | $\begin{array}{r} 99,781 \\ (81,464) \end{array}$ | $\begin{gathered} 108,487 \\ (81,964) \end{gathered}$ | $\begin{aligned} & 110,941 \\ & (79,371) \end{aligned}$ | $\begin{aligned} & 109,482 \\ & (85,186) \end{aligned}$ | $\begin{gathered} 106,494 \\ (82,421) \end{gathered}$ | $\begin{aligned} & 26.8 \% \\ & 20.7 \% \end{aligned}$ | $\begin{aligned} & \hline 6.7 \% \\ & 1.2 \% \end{aligned}$ |
| Other financing | 33,446 | 34,201 | 34,438 | 34,074 | 34,350 | 8.6\% | 2.7\% |
| Installment (securitized) | $\begin{aligned} & 112,808 \\ & (14,495) \end{aligned}$ | $\begin{array}{r} 121,471 \\ (8,787) \end{array}$ | 1,158 | 1,166 | 1,108 | 0.3\% | - 99.0\% |
| Credit guarantee (off-balance guarantees) | $\begin{array}{r} \hline 389,609 \\ (217,724) \end{array}$ | $\begin{array}{r} \hline 356,445 \\ (196,450) \\ \hline \end{array}$ | $\begin{array}{r} 51,197 \\ (46,144) \end{array}$ | $\begin{array}{r} 50,013 \\ (45,100) \\ \hline \end{array}$ | $\begin{array}{r} \hline 48,248 \\ (43,483) \end{array}$ | $\begin{aligned} & \hline 12.1 \% \\ & 10.9 \% \end{aligned}$ | $\begin{aligned} & \hline-87.6 \% \\ & -80.0 \% \\ & \hline \end{aligned}$ |
| Other | 34,342 | 31,134 | 27,530 | 24,052 | 20,817 | 5.2\% | - 39.4\% |
| Total operating receivables (as presented on balance sheet) | $\begin{aligned} & \hline 850,527 \\ & 404,411 \end{aligned}$ | $\begin{aligned} & \hline \hline 836,486 \\ & 422,505 \end{aligned}$ | $\begin{aligned} & \hline \hline 415,913 \\ & 172,279 \end{aligned}$ | $\begin{aligned} & \hline \hline 405,729 \\ & 158,954 \end{aligned}$ | $\begin{aligned} & \hline 397,823 \\ & 156,578 \end{aligned}$ | $\begin{array}{r} \hline \hline 100.0 \% \\ 39.4 \% \end{array}$ | $\begin{aligned} & \hline-53.2 \% \\ & -61.3 \% \end{aligned}$ |

Number of Current Cardholders

|  | 06/Q2 | 06/Q3 | 06/Q4 | 07/Q1 | 07/Q2 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Results | YoY change |
| Credit Card | 2.43 | 2.58 | 2.67 | 2.79 | 2.86 | 17.7\% |
| (Rakuten Card) | 0.31 | 0.39 | 0.48 | 0.57 | 0.67 | 116.1\% |
| Loan Card | 0.50 | 0.50 | 0.47 | 0.47 | 0.46 | -8.0\% |

## Rakuten Credit: Balance Sheet

## Balance Sheet (Jun 30, 2007)

(Billion Yen; Amounts Less Than 0.1 Billion Yen Omitted)

| CURRENT ASSETS | 80.4 | CURRENT LIABILITIES | 31.1 |
| :---: | :---: | :---: | :---: |
| Cash and cash equivalents | 2.1 | Short-term borrowings | 29.3 |
| Loan receivables | 70.2 | Other current liabilities | 1.7 |
| Beneficial interest in securitized assets | 7.4 |  |  |
| Other current assets | 1.2 | FIXED LIABILITIES | 44.3 |
| Allowances for bad debt | -0.7 | Long-term borrowing | 44.3 |
|  |  | Other current fixed liabilities | 0 |
|  |  | TOTAL LIABILITIES | 75.4 |
|  |  | EQUITY | 7.1 |
| FIXED ASSETS | 2.2 | Capital stock | 4.4 |
| Tangible fixed assets | 0 | Capital surplus | 3.4 |
| Intangible fixed assets | 0.5 | Accumulated deficit | -0.7 |
| Investment and other assets | 1.6 | Treasury stock | 0 |
|  |  | Valuation and | 0 |
|  |  | TOTA NET ASSETS | 7.2 |
| TOTAL ASSETS | 82.7 | TOTAL LIABILITIES AND NET ASSETS | 82.7 |

*Securitized $¥ 25.3$ billion in loan receivables in Jan-Jun/ 07

```
(November 2005)
Operational Improvement Directive
```

- Several major system failures occurred
- Heavily loaded system due to shapely increased transaction volume


## Countermeasures

- System duplexing
- About $¥ 10$ billion in system investments
- Launch of the Quality Control Department


Reduction of Major System Failures
(June 2007)
Operational Improvement Directive

- Several minor system defects found
- Inadequate measures to prevent system failures


## Countermeasures

- Enhance structure for managing system risk
- Seek qualitative improvements in quality and operating control


## Group Membership



## Group Employees

## (R) Rakuten

## Rakuten Group: 3,283

Rakuten, Inc.: 1,320
(Non-consolidated)


* As of June 30, 2007
* Excluding directors, auditors and part-time workers



[^0]:    * EBITDA=Ordinary profit + Interest expense + Depreciation and Amortization + Amortization of Consolidation Adjustment Account -Effect of securitizing loan receivables

[^1]:    *1 Entity basis

[^2]:    *1 Excluding Incubation Businesses
    *2 E-Commerce businesses operated by Rakuten, Inc in Q2/2007

[^3]:    *Carryover rate $=$ Balance carried over for the coming month/initial balance
    *Current month's receivables: Balance of contracts for which requested payment from accounts could not be withdrawn. If unchanged after one month, this balance becomes Receivables 1.

[^4]:    * Rakuten Securities posts 833 million yen of extraordinary loss for review of lease contracts regarding system
    * Source: Company financial reports on a consolidated basis (excluding kabu.com)

[^5]:    * EBITDA=Ordinary profit + Interest expense + Depreciation and Amortization + Amortization of Consolidation Adjustment Account -Effect of securitizing loan receivables

[^6]:    * March 2007 figures use a more detailed method of computing the portion of the allowance for bad debt of a single debtor that is the loan appropriation amount associated with request for repayment of overpaid interest and other allowances for bad debt

[^7]:    Note: Amount of revenues in brackets include effects of securitization and as per income statement

