

### Overview of Q3 2005

November 9, 2005 Rakuten, Inc

This presentation includes forward-looking statements relating to our future plans, targets, objectives, expectations and intentions. The forward-looking statements reflect management's current assumptions and expectations of future events, and accordingly, they are inherently susceptible to uncertainties and changes in circumstances and are not guarantees of future performance. Actual results may differ materially, for a wide range of possible reasons, including general industry and market conditions and general international economic conditions. In light of the many risks and uncertainties, you are advised not to put undue reliance on these statements. The management targets included in this presentation are not projections, and do not represent management's current estimates of future performance. Rather, they represent targets that management strive to achieve through the successful implementation of the Company's business strategies. The Company may be unsuccessful in implementing its business strategies, and management may fail to achieve its targets. The Company is under no obligation – and expressly disclaims any such obligation – to update or alter its forward-looking statements.

### Q3/05 Major Topics (1)



Revenues and Ordinary Profit grow significantly YoY four times, QoQ two times Q3 Revenues 45.2B yen(YoY +308.5%) Ordinary Profit 13.2B yen(YoY+283.5%)

9 months ended 9/30: Revenues 81.0B yen Ordinary Profit 24.7B yen\*

E-Commerce continues to maintain high growth

- Recovery from the temporary impact of personal information leakage
- Merchant acquisition continues to increase its pace
- Split Financial Segment into Credit & Payment Business and Securities Business
- Rakuten KC consolidated from Q3, Credit& Payment Business expands sharply
- Operating Profit at Portal and Media Business continues to improve
- Infoseek continues to be the key growth driver for Portal & Media
  - Operating Profit growth YoY +258%

- Travel Business shows sign of stronger growth
- Growth rate in gross booking starts to pick up again
- New contract became effective as of 9/1; already shows certain positive impact

<sup>\*</sup> Excluding amortization of goodwill recorded in SG&A

### Q3/05 Major Topics (2)



Securities Business performs substantially well Revenues and profit rise significantly due to booming stock market in Japan

Bringing further synergy effects

Efforts towards synergy effects among Rakuten group starts to materialize

Key metrics such as numbers of members/accounts and transaction volume continues to improve

Laying a cornerstone for new stage

Closing LinkShare acquisition, first step into international expansion

Auction JV with NTT DoCoMo announced

Acquisition of 19.09% interest in TBS to address convergence of internet and broadcasting, requesting discussion



### Group Strategy

### Rakuten Group Strategy



From the Complex of Strong Sites to the Enterprise Creating **Significant Synergy Effects among Services** 









**Travel** 









**Credit and Payment** 

**Member Database** 

**Linkage with Online/Offline Membership Programs** 



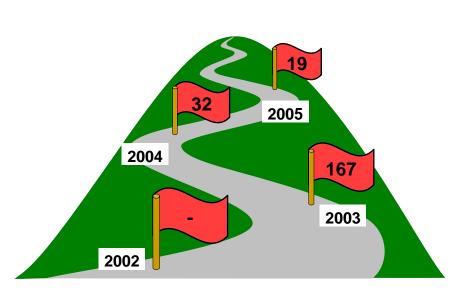
### Rakuten's Brand Awareness Has Significantly Increased over the Past 3 Years

8.

9.

10.

#### **Brand Awareness**



#### **Top Innovative Brands in Japan (2005)**

Rakuten Ichiha

Studio Ghibli

Sony

**Yamato Transport** 

1.	Nakuten temba
2.	Yahoo! Japan
3.	Softbank
4.	Yahoo! BB
5.	Toyota
6.	Livedoor
7.	Microsoft

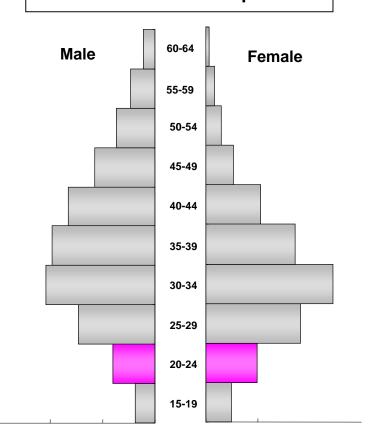
Source: Consumer Brand Awareness Ranking by Nikkei BP Consulting (May 2005)

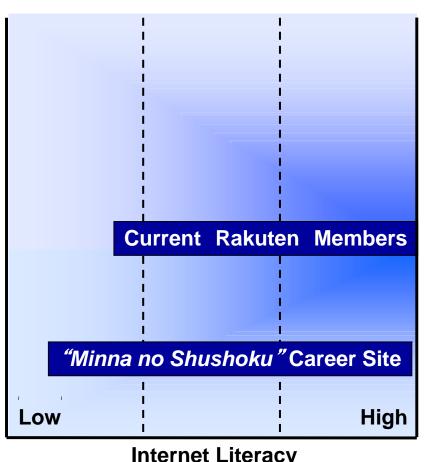
### Integration Effect of Rakuten Member Database Rakuten



### **Capturing College Student Users through Integrating Membership of Popular Career Site**









### Japan's Largest Message-Board-type Job Information Site



# Community of College Graduates Finding Their First Job

Companies Listed: 11,500

Registered Students: 540,000

PVs: 27.7M/month

Unique Users: 556,000/month

(As of April 30, 2005)

http://www.nikki.ne.jp/

### **Affiliate Marketing Bringing Group Synergy**



Rakuten Hiroba (Blog) Generates Leads to Various Rakuten Services through Rakuten's Affiliate Marketing Program







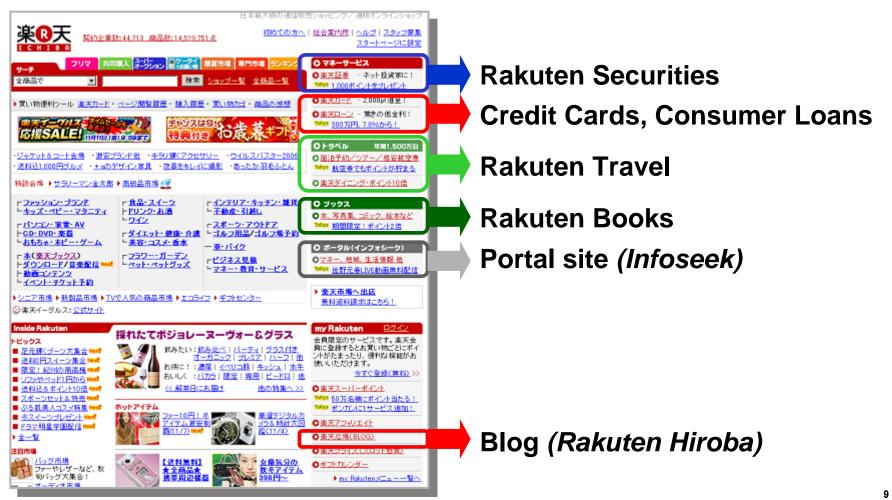


Introducing hotels from travel history

Hotels and air tickets recommended in blogs written from outside Japan



### Link from Rakuten Ichiba to each Rakuten service



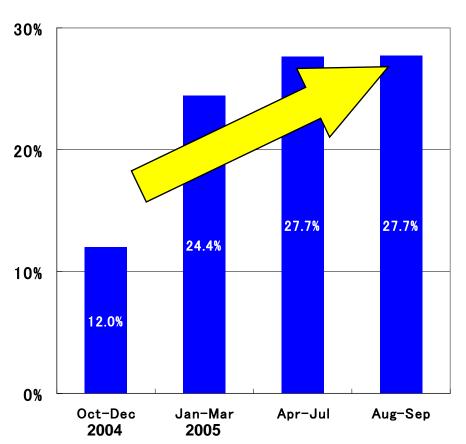
### Rakuten Securities Customer Inflow from Rakuten Ichiba



### New Accounts from Rakuten Ichiba accounts for 27.7% of total, Growth in Commissions

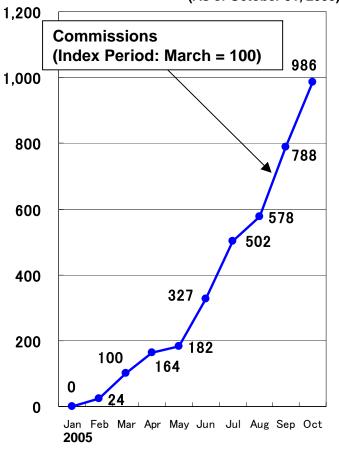
New Accounts Opened as a Result of Customers

Who Were Introduced Through Rakuten Ichiba Home Page
12.0%→24.4%→27.7% →27.7%



### Effects of Rakuten Ichiba Home Page Introduction of Commissions

(As of October 31, 2005)

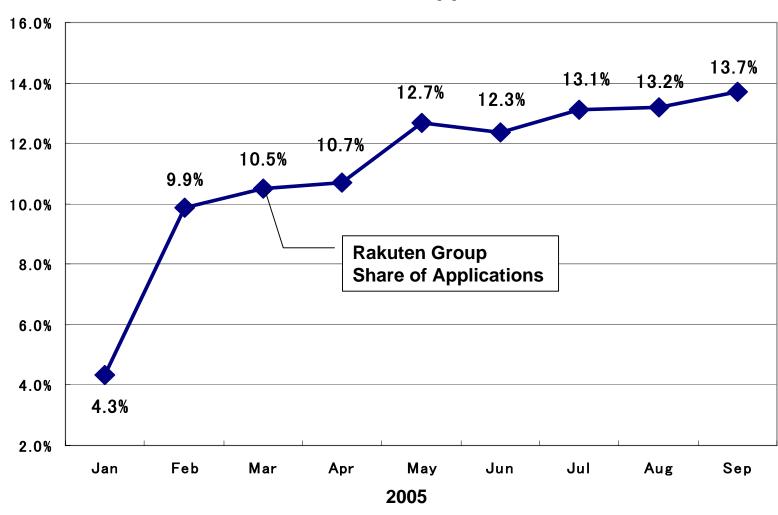


<sup>\*</sup> Survey Results from New Customers

### Rakuten Credit Share of Applications from Rakuten Group



# Effects of Advertising on Rakuten Ichiba Top Page Percent Share of Total Application Increase



#### **Utilization of Real Merchants**



# Supporting Merchant Acquisition for Rakuten Group Utilizing Rakuten KC's Nation-wide Outlets

#### **Rakuten KC**

- 39 branches in Kyushu area sent questionnaires on E-commerce to their merchants and received approximately 1,600 replies
- Major branches held seminars for local merchants
- Expand to Kinki area in near future



### Rakuten Ichiba

- Promoting new Merchants' Joining
- Increase in Kyushu Area No.1 : Tohoku Area +60% No.2 : Kyushu Area +58%

Average:+30%

(From Dec/04 to Oct/05)



### **Rakuten Travel**

Promoting New Contract Accommodations



# International Strategy



### First Step into International Expansion

- First step into US e-commerce market through acquisition of globally leading affiliate marketing company
- Learn about the US market
- Use LinkShare as acquisition platform

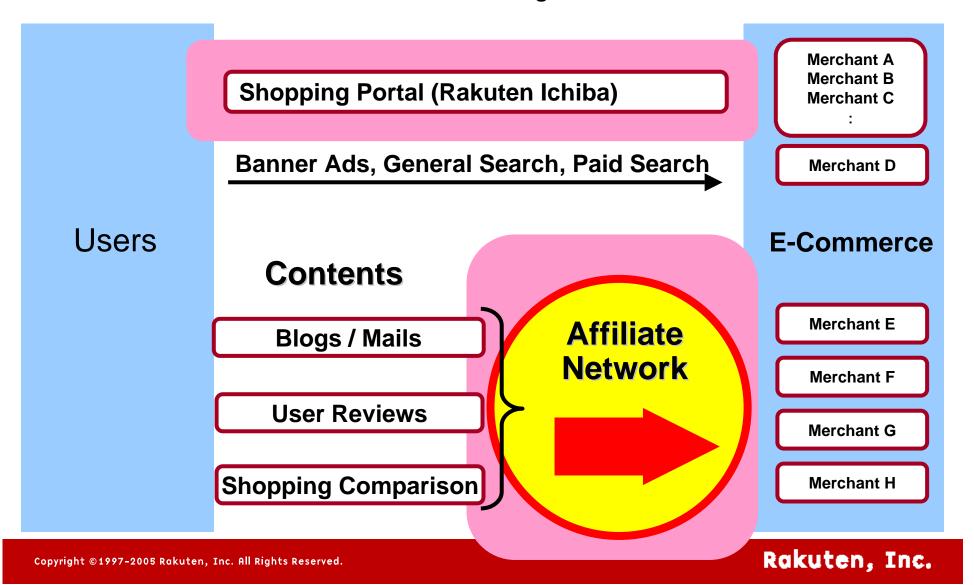
### **Increase Affiliate Marketing Presence in Japan**

- Increase presence in Japanese affiliate marketing through 50% ownership in LinkShare Japan K.K.
- Explore possible expansion of e-commerce business through affiliate marketing

### **Strategy Mapping**



### Taking More Transactions Through Acquisition of Affiliate Marketing Service





# Formed International Business HQ as footstep into global expansion

- International Business HQ, Started on October 3, 2005
- Responsible for LinkShare Corporation and International Strategy

#### **Contents**



- 1. Financial Highlights
- 2. E-Commerce Business
- 3. Credit and Payment Business
- 4. Portal and Media Business
- 5. Travel Business
- 6. Securities Business
- 7. Professional Sports Business



# Financial Highlights

### Q3/05 Consolidated Results (YoY)



(Billion Yen)

-			( = 1111 1 1 1 1 1 )		
	Revenues	YoY	Ordinary Income*	YoY	Ordinary Inc. Margin
E-Commerce Business	8.18	+53.9%	2.50	+57.7%	30.7%
Credit and Payment Business	23.45	-	4.72	-	20.1%
Portal and Media Business	2.68	+80.3%	0.80	+201.7%	29.9%
Travel Business	2.01	+34.5%	1.05	+42.0%	52.3%
Securities Business	6.89	+126.5%	3.25	+260.7%	47.2%
Professional Sports Business	2.79	-	0.75	-	27.1%
Internal Elimination	- 0.80	-	0.11	-	-
Consolidated	45.22	+308.5%	13.21	+283.5%	29.2%

<sup>\*</sup> Excluding amortization of goodwill recorded in SG&A

### Q3/05 Consolidated Results (QoQ)



(Billion Yen)

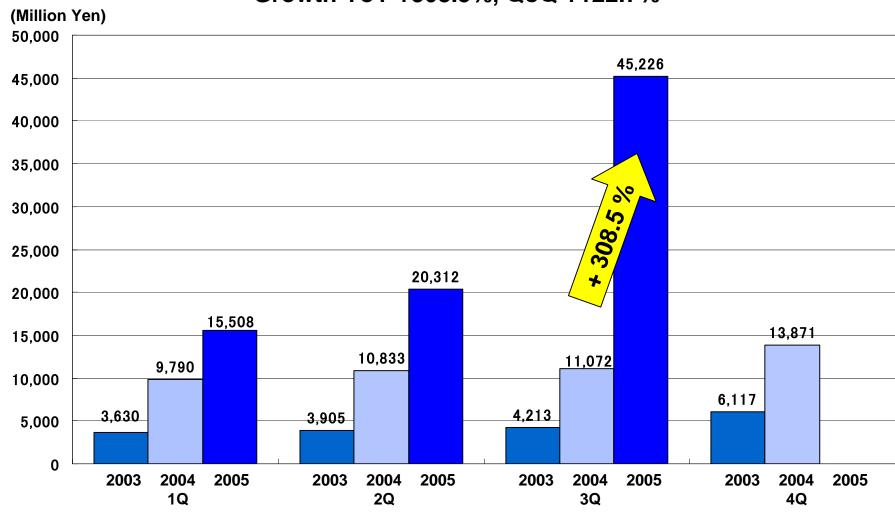
				(Billion Ten)	
	Revenues	QoQ	Ordinary Income*	QoQ	Ordinary Inc. Margin
E-Commerce Business	8.18	+4.8%	2.50	- 0.1%	30.7%
Credit and Payment Business	23.45	+2230.7%	4.72	-	20.1%
Portal and Media Business	2.68	+24.5%	0.80	+39.5%	29.9%
Travel Business	2.01	+25.2%	1.05	+47.9%	52.3%
Securities Business	6.89	+37.0%	3.25	+55.9%	47.2%
Professional Sports Business	2.79	- 16.7%	0.75	- 22.6%	27.1%
Internal Elimination	- 0.80	-	0.11	-	-
Consolidated	45.22	+122.7%	13.21	+92.9%	29.2%

<sup>\*</sup> Excluding amortization of goodwill recorded in SG&A

# Consolidated Revenues (Excluding One-Time Factor in Q2/03)



#### **Growth YoY +308.5%, QoQ +122.7%**

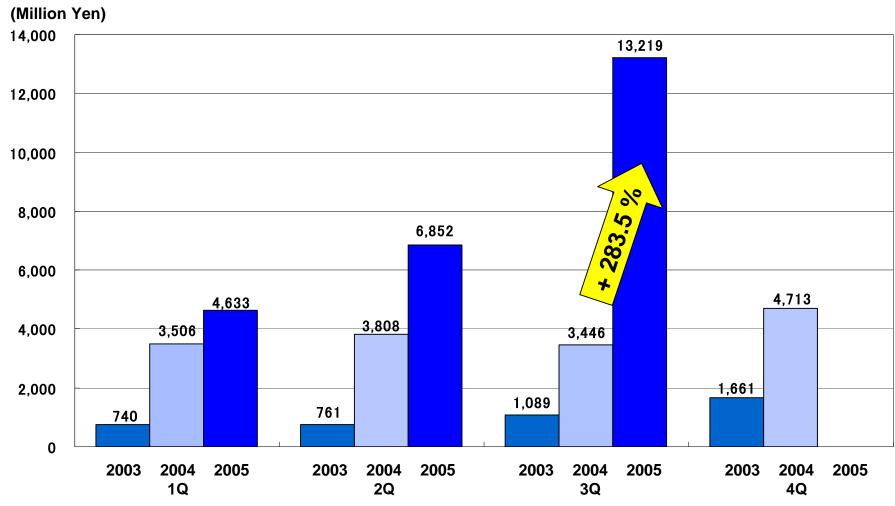


<sup>\*</sup> One-time factor in Q2/03: Effects of change in revenue recognition policy +214 million yen

# Consolidated Ordinary Profit (Excluding One-Time Factor in Q2/03)



#### Q2/05 Growth YoY +283.5.7%, QoQ +92.9%



<sup>\*</sup>One-time factor in Q2/03: Effects of change in revenue recognition policy +214 million yen and effects of point-related costs -28 million yen

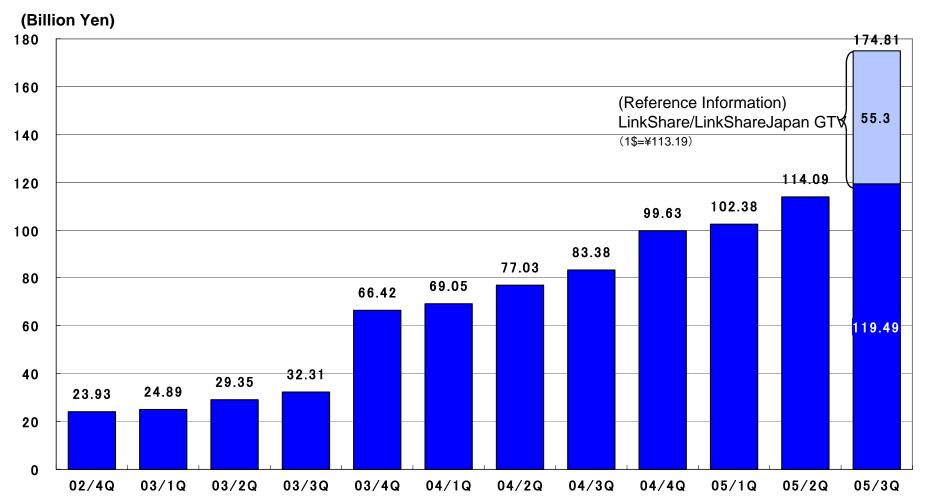
<sup>\*</sup>For Q1/05, Point Program cost estimates equal –116 million yen

<sup>\*</sup>Excluding amortization of goodwill recorded as SG&A





### Approaching 700 Billion Yen on an Annualized Basis by Combining LinkShare



<sup>\*</sup> GORA (from Sept 2003), MyTrip.net (from Oct 2003), Rakuten Download (from Jan 2003), Digipa Networks (from Apr 2004) are included

23

<sup>\*</sup> Overseas hotel bookings and international air ticketing included from Q1/05

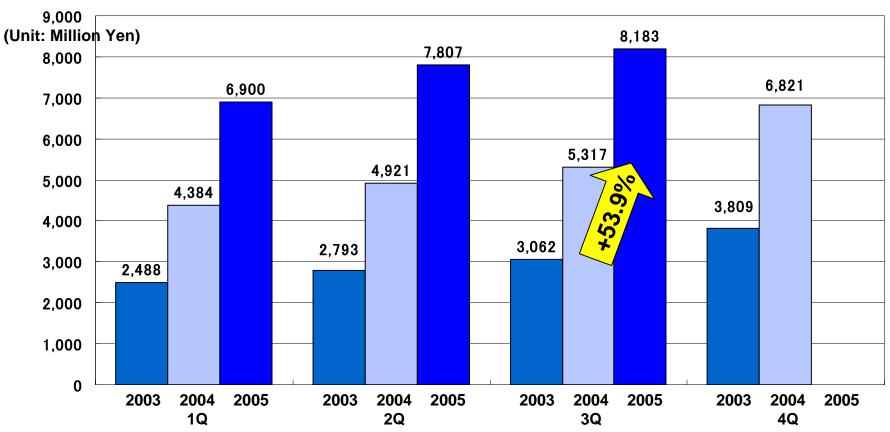
# **E-Commerce Business**

### **EC Business Revenues**



(Excluding one-time factor in Q2/03)

#### Q3/05 YoY Change +53.9%, QoQ Change +4.8%



- \* One-time factor in Q2/03: +203 million yen due to change in revenue recognition policy
- \* Rakuten Books revenues included from Q1/04

(From Q1/04, Signature Japan adjusted financial retroactively)

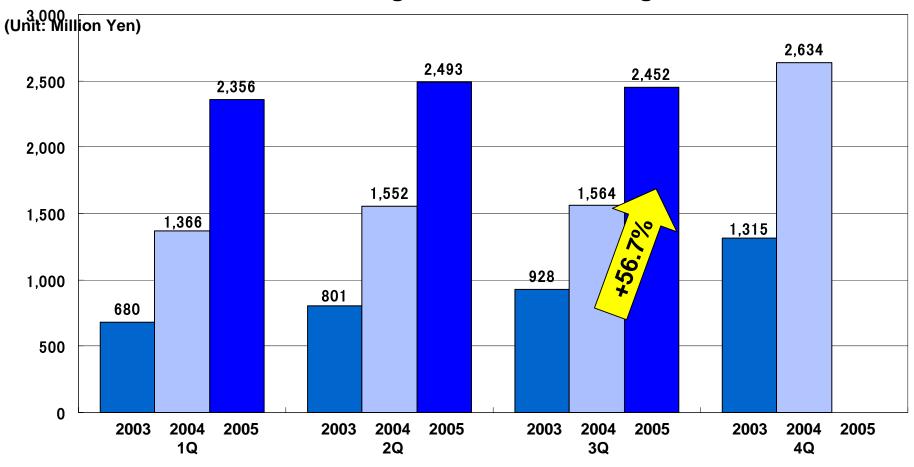
<sup>\*</sup> Signature Japan revenue recognition policy changed from Q1/04
(Before change in policy, Signature Japan recorded total amount members paid as revenue; after change Signature Japan records margin only)

<sup>\*</sup> Change made in business segment, Entertainment Business included

### EC Business Operating Profit (Excluding one-time factor in Q2/03)



#### Q3/05 YoY Change +56.7%, QoQ Change -1.6%



<sup>\*</sup> One-time factor in Q2/03: +203 million yen due to change in revenue recognition policy; -28 million yen due to point-related costs

<sup>\*</sup> Rakuten Books revenues included from Q1/04

<sup>\*</sup> Change made in business segment, Entertainment Business included

<sup>\*</sup> For Q1/05, Point Program adjustments made

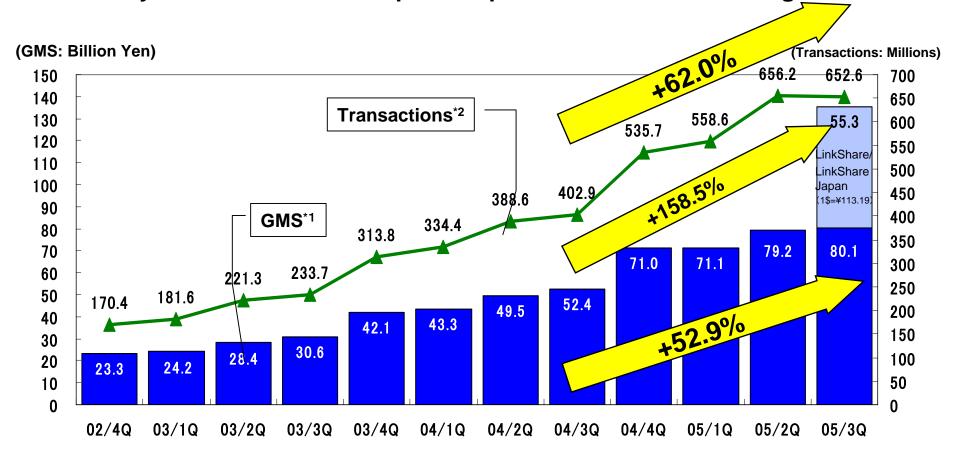
### Gross Merchandise Sales



(EC Business Company)

### GMS Growth YoY +52.9%, Transactions Growth YoY +62.0%

Recovery in October from Temporal Impact of Information Leakage Incident



<sup>\*1</sup> GMS = Mall (Fixed Price, Super Auction, Group Buy), Flea Market, Mobile, Business Service, Golf, Books. From Sept 03 GORA included, From Q1/04 Rakuten Download included

<sup>\*2</sup> Note: Number of Fixed Price Purchases at Mall

<sup>\*3</sup> Business segment changed; Entertainment segment included

### **Buyer Metrics**



### **Average Basket Prices and Quarterly GMS Per Buyer Remains Constant**

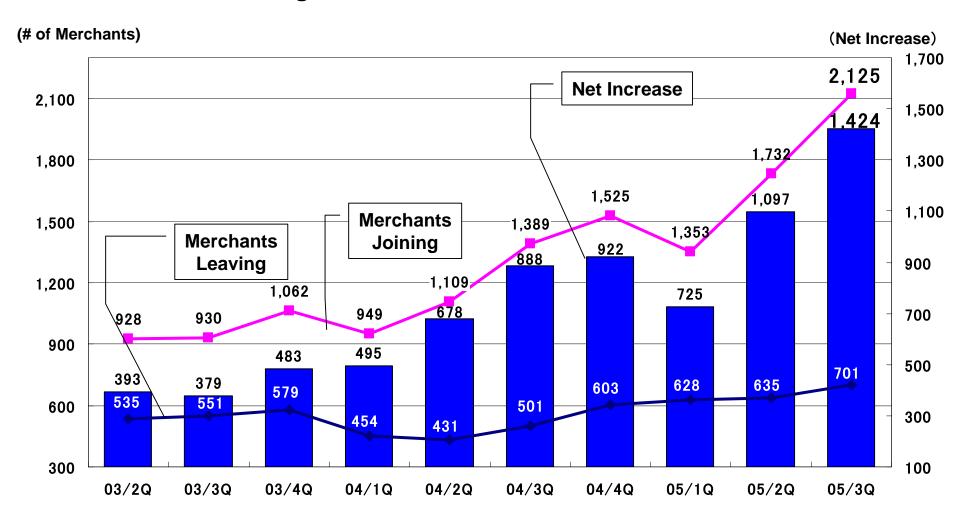
	2004/1Q	2004/2Q	2004/3Q	2004/4Q	2005/1Q	2005/2Q	2005/3C
Unique Buyers ('000)	1,181	2,040	2,111	2,630	2,790	3,150	3,17
# of Transactions ('000)	3,730	4,320	4,460	5,940	6,140	7,190	7,12
Average # of Transactions per Buyer	2.0	2.1	2.1	2.2	2.2	2.3	2
Average Basket Price	¥9,700	¥9,500	¥9,500	¥9,900	¥9,500	¥9,000	¥9,00
Quarterly GMS per Buyer	¥19,949	¥20,060	¥20,122	¥22,188	¥20,903	¥20,526	¥20,30

<sup>\*</sup> Fixed-Price and Group Buy Purchases made at Rakuten Ichiba 28



### Merchants Joining vs. Merchants Leaving

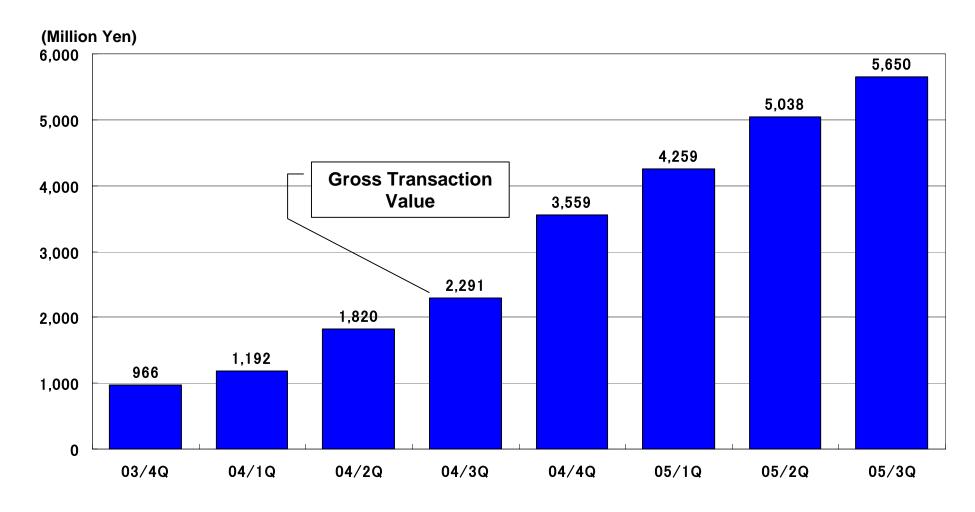
#### **Record High in Number and Growth of New Merchants**



### **Mobile Commerce**



#### **Gross Transaction Value of Mobile Commerce Continues to Grow**



### **Incorporate Growth of Mobile Commerce**



### **Announcing Large E-Commerce Marketplace Where PC Users and Mobile Users Meet**



### **Enhancement of Direct Sales (1)**



# Rakuten Books Business Became Profitable Shift to RMS Enables Rakuten Books Users to Utilize Rakuten Superpoint





# **Streaming Content Business Favorable Performance**

# Music Download Business Launched Rakuten Downloader New Version Released





### Maintaining Safe & Secure Rakuten Ichiba Rakuten



### **Strengthening Personal Information Management** at Rakuten Ichiba

- Shift to "Rakuten Safe Payment" and "R-Card plus"
- Infoseek Providing e-Learning Site for Securing Personal Information

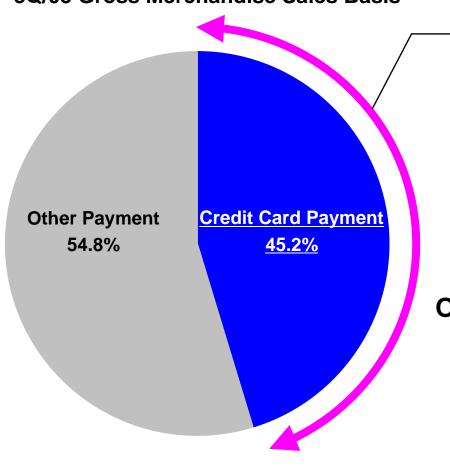
On October 27, an ex-Employee of a Merchant Arrested for Stealing Merchants' Personal Information in July 2005

### **Build Trust among Customers**

### Percentage of Credit Card Payment at Rakuten Ichiba



### Payment Methods at Rakuten Ichiba 3Q/05 Gross Merchandise Sales Basis



Potential Market for Credit and Payment Business

Obtaining VISA Special Licensee (November 2005)

#### e-Learning site by Infoseek on Privacy Protection



#### Offering a Test on Privacy-Protection for Merchants and Users

Infoseek 楽©天	前頁 14 頁中 2 頁目 次頁 個人情報取扱 実力診断	1
1 2 3 4 5 6 7 8 9 10 11 12 12 13 14 1	Q2. 私は、現在フリーで利用できるメールアドレスを使っていますが、「@(アットマーク)」より前の部分は自分の名前ではなく、好きな車の名前をつかっています。これだと私の名前や会社名もわからないのですが、個人情報となるのでしょうか?	•
	─ 個人を特定できないような形でわざわざ登録しているので個人情報とならない	
	<ul><li>● 本人にメールが届く意味で、個人が特定できる。よって個人情報となる</li><li>● 個人情報とは住所、氏名、年齢等の情報でありメールアドレスは個人情報に含まれていない</li></ul>	
	In compliance with personal information protection law	
	Workbook Style	
	100 Questions & Answers	
終了する	次頁 >> 後で見直す 答え合わせ 拡大	



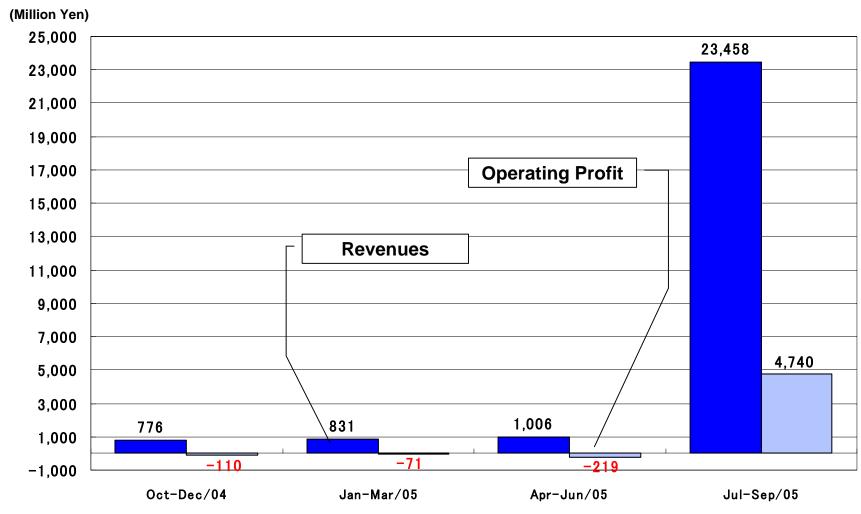
## 3

### **Credit and Payment Business**

## Credit and Payment Business Revenues and Operating Profit



#### Sharp Increase by Consolidating Rakuten KC; Existing Business (Rakuten Credit) Performs Well

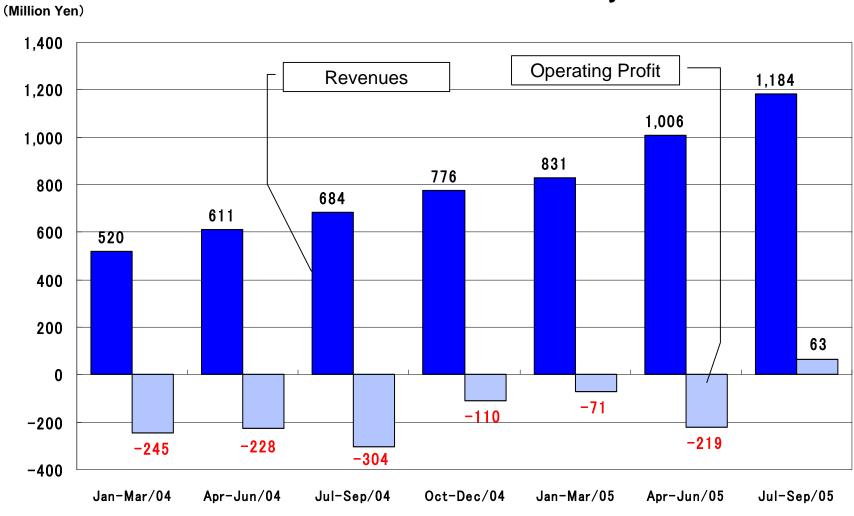


<sup>\*</sup> Excluding amortization of goodwill recorded in SG&A

### Rakuten Credit Revenues and Operating Profit



#### Revenue Growth YoY +73.1%, QoQ +17.6% Became Profitable on a Quarterly Basis



#### **Rakuten Credit Key Metrics**

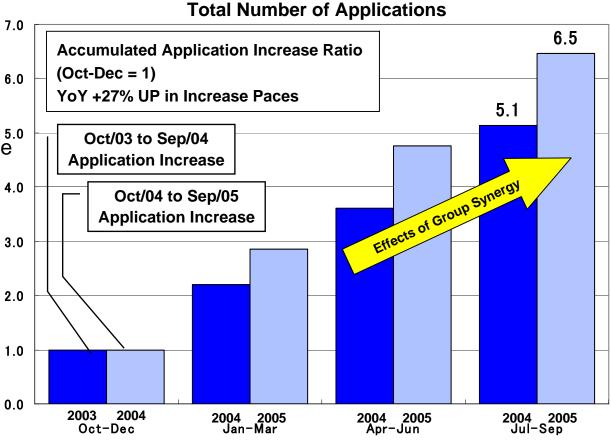


### Recognized as Rakuten Group Rakuten Group Internal Promotions Strengthened Applications Growth YoY +27%

- Balance as of End of Sep.45,262 million yen(YoY +78%)
- Net Increase in Loan Balance during Jul-Sep/05

  5,881 million yen

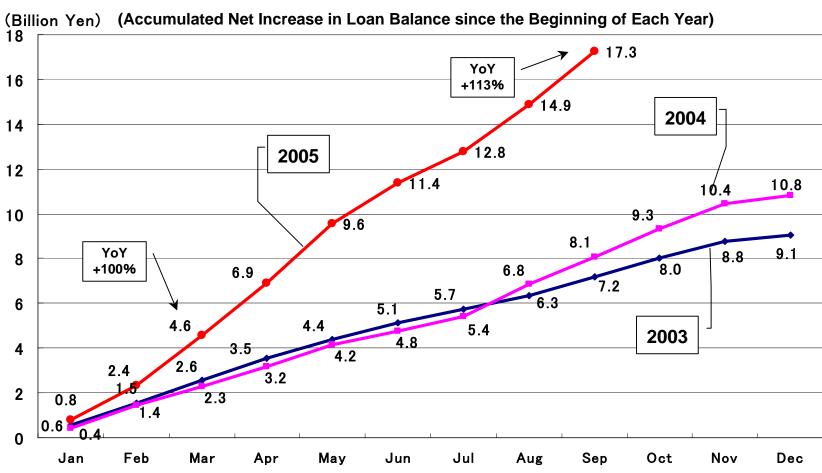
  (YoY +77%)
- Number of Account as of End of Sep.46,434 account holders (YoY+69%)





Jan to Sep '05 Period Doubled Net Increase in Loan Balance Compared to Jan to Sep '04

#### **Net New Loans**



#### Rakuten Credit Offering at Lowest Interest Rate Rakuten



Starting to Offer Industry's Lowest APR on August 22; Minimum Interest Lowered from 8.7% to 7.8% for up to 3 million yen Loan



ご融資枠最大300万円。7.8%~の低金利。 カードローン、楽天クレジットの(マイワン)

商品案内

お申込み

CD・ATMご案内

よくあるご質問

会社情報

楽天、個人向けカードローン「マイワン」

What is money!

私たちは業界トップクラスの低金利に挑戦します。

最大限度額300万円 CD·ATM台数 全国80,000台 入会金・年会費無料

#### **Rakuten KC Quarterly Results**



#### Income Statement for 3months ended September 30, 2005

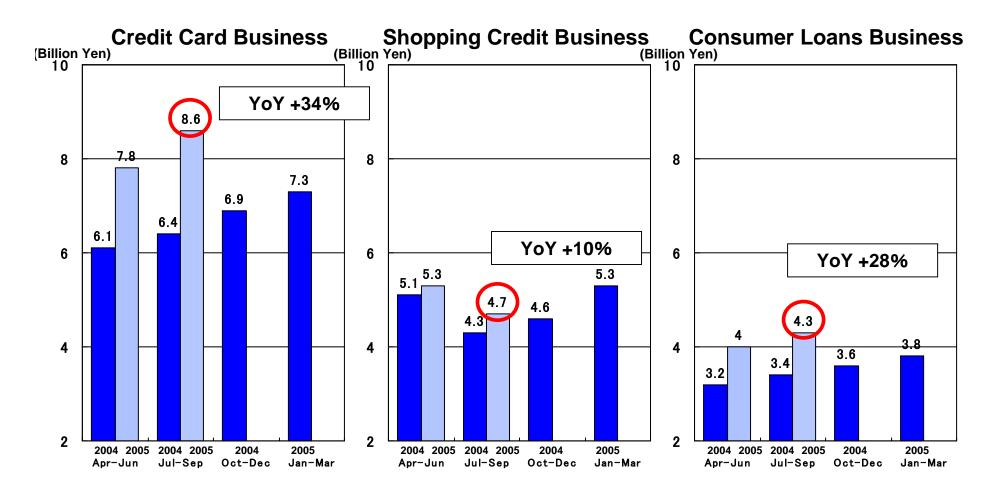
(Billion Yen)

Revenues	22.1
Income from Operations	21.9
Finance Revenue	0.1
Operating Expense	17.4
SG&A	15.3
Interest Expenses	2.1
Operating Profit	4.6
Non-Operating Profit	0.0
Ordinary Profit	4.6
Extraordinary Profit (Loss)	-3.8
Earnings Before Tax	8.0
Provision for Income Taxes	0.4
Net Income	0.4

### Rakuten KC Revenue Breakdown by Business Rakuten

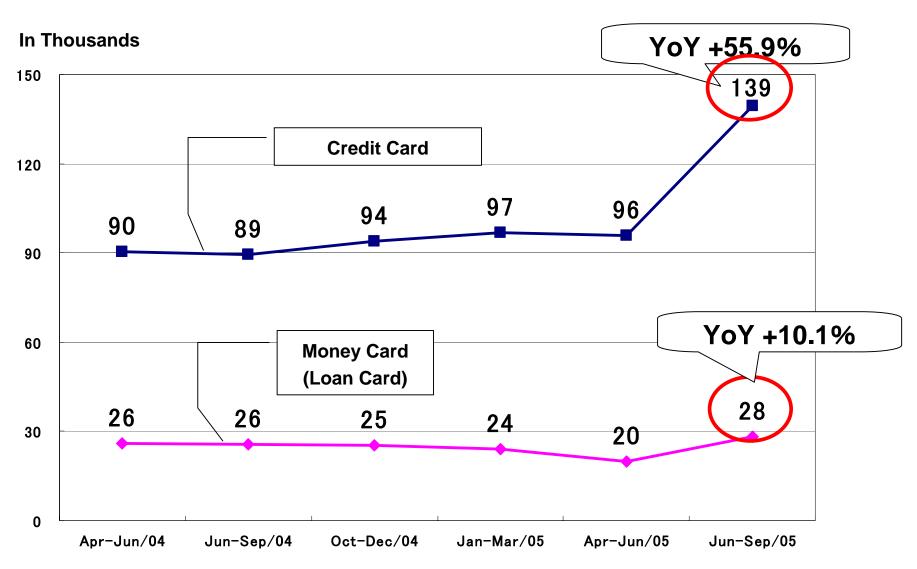


#### **Credit Card Business and Consumer Loans Business Grow Steadily Shopping Credit Business Grows over Previous Year**



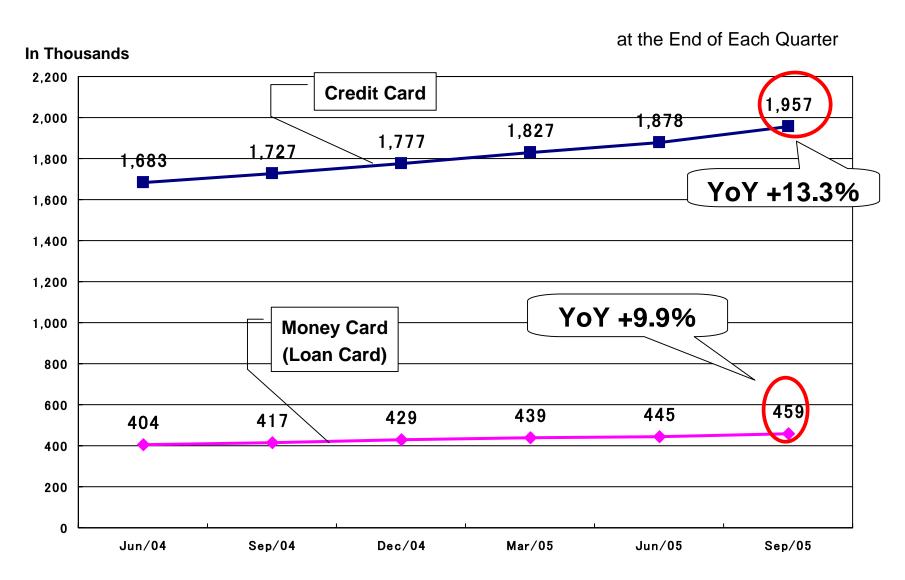
#### Rakuten KC Number of New Accounts





#### **Rakuten KC Number of Cumulative Accounts**

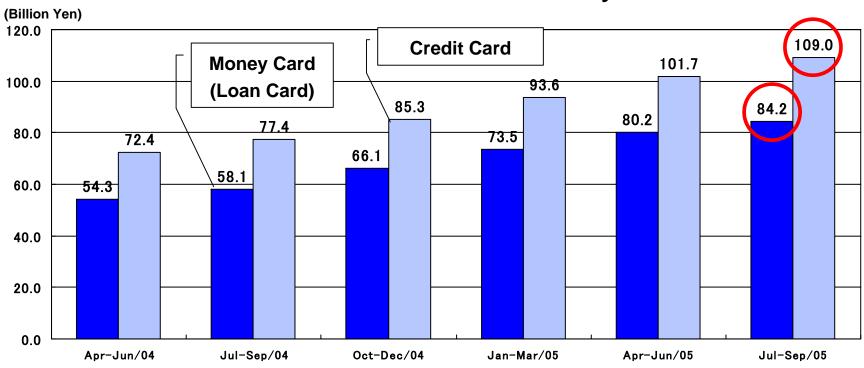




#### Rakuten KC Loan Balance



#### **Loan Balance on Both Credit Card and Money Card Increase**



(Billion Yen)	Sep/05	Sep/04	Increase
Credit Card Loan Balance	109.0	77.4	+31.6
Money Card Loan Balance	84.2	58.1	+26.1



#### Renamed as "Rakuten KC Co., Ltd " since October 1, 2005

#### **Logo Change**

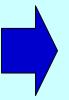






#### Collaboration between Other Rakuten Services

Rakuten KC Member Shops
Rakuten KC Member Hotels
Rakuten KC Member Restaurant
Rakuten KC Member Golf Links



Rakuten Ichiba
Rakuten Travel
Signiture (Dining)
GORA (Golf)

Opened Rakuten KC Tokyo Headquarters in September Accumulated Number of Issued Rakuten Card: 53,727(as of 31 October) Obtaining VISA Special Licensee (November)

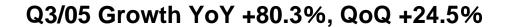




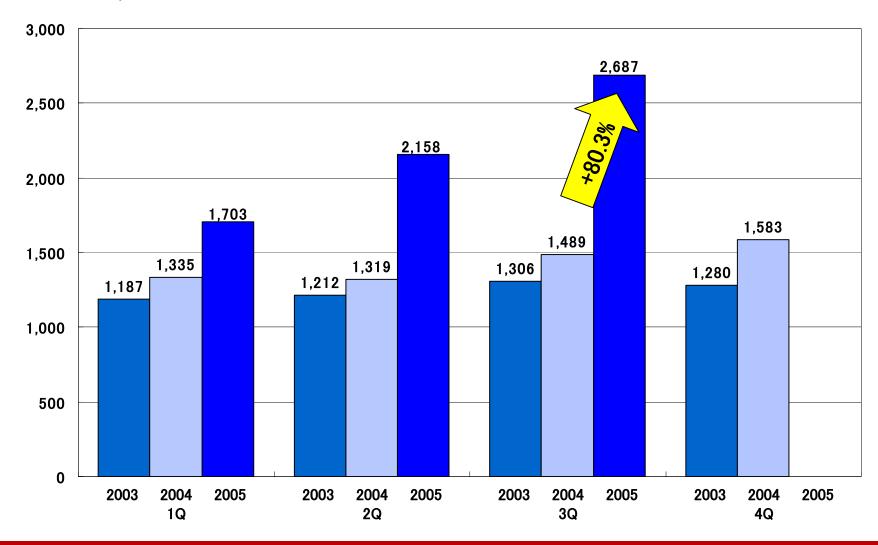
### **Portal and Media Business**

### Portal and Media Business Revenues (YoY) Rakuten



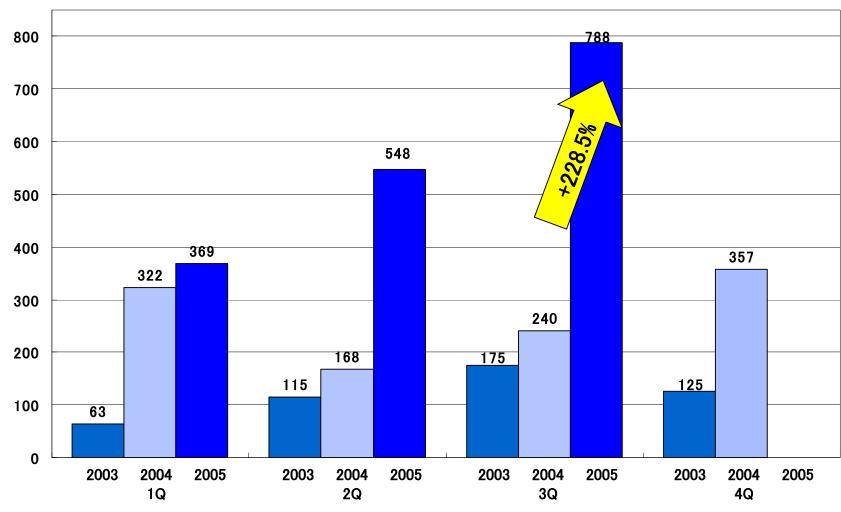


(Unit: Million Yen)



#### Q3/05 Growth YoY +228.5%, QoQ +43.7%

(Unit: Million Yen)

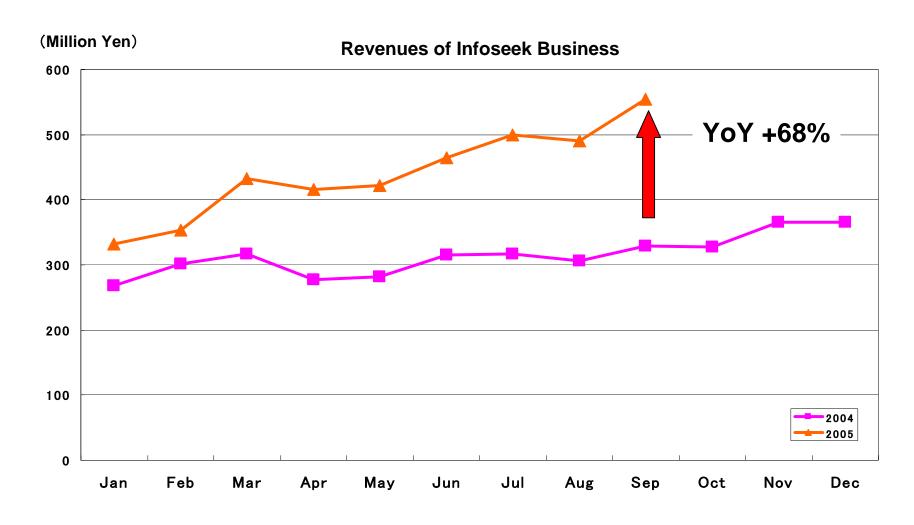


<sup>\*</sup> Excluding amortization of goodwill recorded in SG&A

#### **Growth of Infoseek (1)**



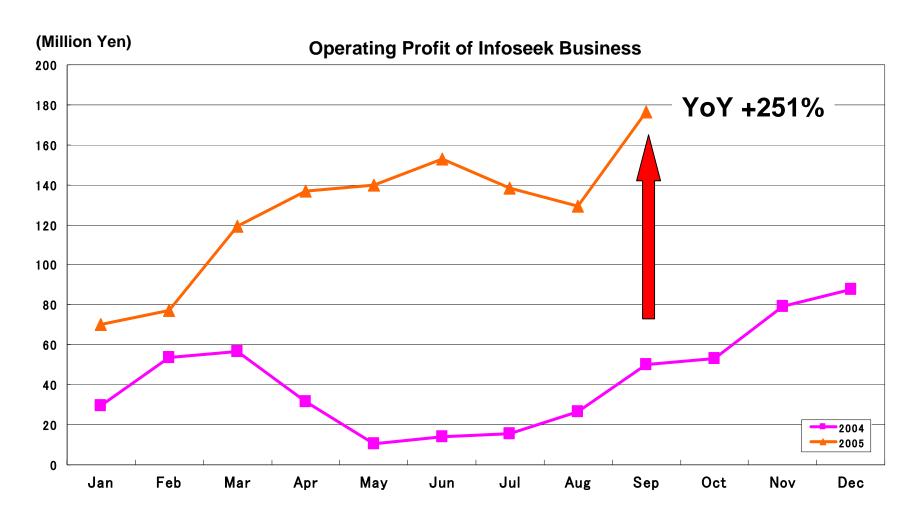
#### **Accelerating Revenue Growth, YoY +68%**



#### **Growth of Infoseek (2)**



#### **Significant Improvement in Operating Profit, YoY +251%**





# Hybrid Search Enabling All Kinds of Data Searches Including Artists, Movies, Automobiles, Candidates and Company Information



#### **RSS** Reader

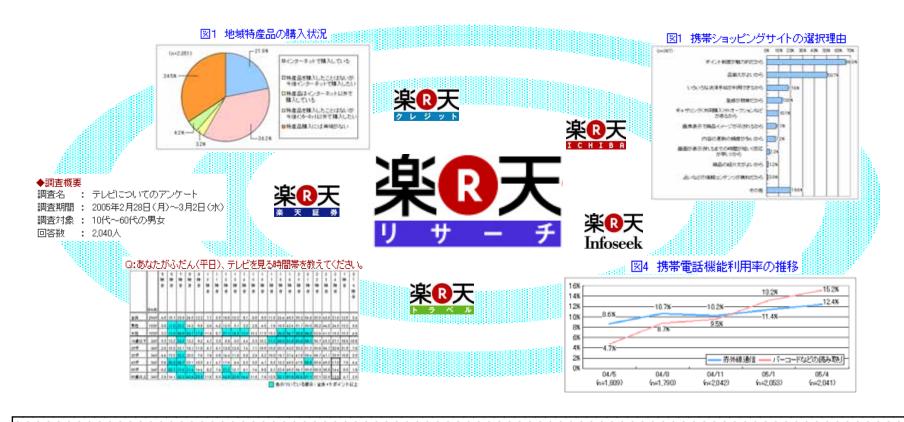


#### Infoseek RSS Reader Lists Hot-Selling Ranking in Rakuten Ichiba





#### **Consolidating Cyber Brains from July 2005**



Research Revenue in Sep 05 Grows +73% (YoY) Resulting from Synergy Effect Further Operational Integration will be in November 2005

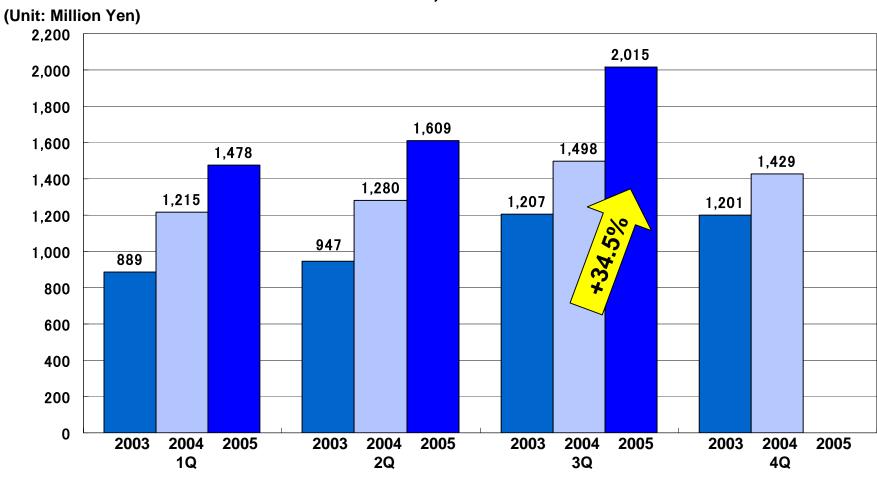
### 5 Travel Business

#### **Travel Business Revenues**

(Excluding one-time factor in Q2/03)



#### Q3/05 YoY Growth +34.5%, QoQ Growth +25.2%



<sup>\*</sup> Q2/03 excluding one-time factor: Change in revenue recognition policy +10 million yen

<sup>\*</sup> Pre-acquisition of MyTrip.net

<sup>\*</sup> Business segment changed, Entertainment Business excluded

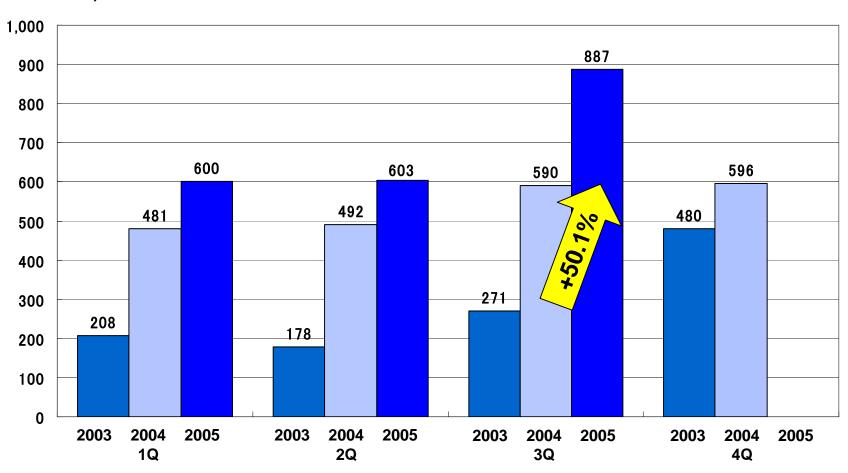
#### **Travel Business Operating Profit**



(Excluding one-time factor in Q2/03)

#### Q3/05 Growth YoY +50.1%, QoQ Growth +47.0%

(Unit: Million Yen)



<sup>\*</sup> Q2/03 excluding one-time factor: Change in revenue recognition policy +10 million yen

<sup>\*</sup> Includes MyTrip.net before acquisition

<sup>\*</sup> Business segment changed, Entertainment Business excluded



Reservations Booked Growth YoY +19.4%, QoQ +8.1% Gross Bookings Growth YoY +27.0%, QoQ +13.0%



<sup>\*</sup> Gross Transaction Volume at Time of Reservation (Before Cancellation, Tax Calculated)

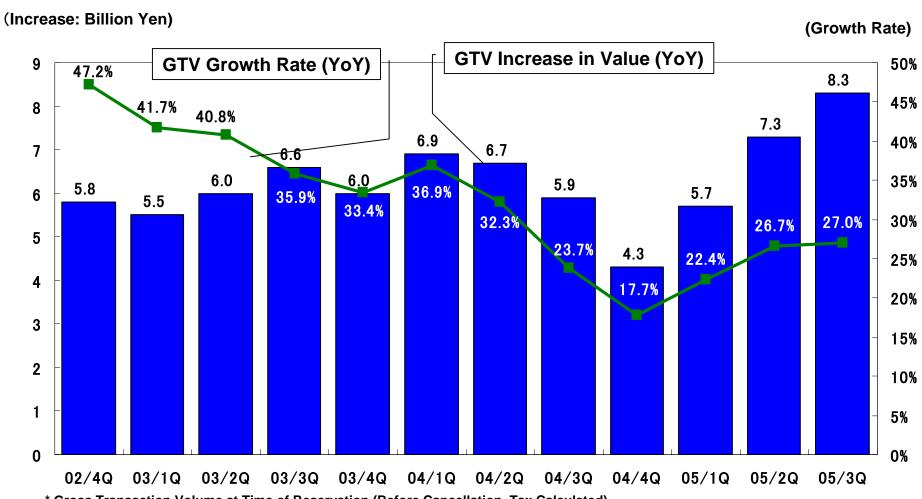
<sup>\*</sup> Travel Business: MyTrip.net and Rakuten Travel combined

<sup>\*</sup> From Q1/05, Overseas Hotels Gross Bookings, Overseas Air Travel Gross Bookings, and Overseas Hotel Reservations included

#### **Gross Transaction Volume Growth**



#### **Recovery in Growth Rate Due to Unification of the Sites**



<sup>\*</sup> Gross Transaction Volume at Time of Reservation (Before Cancellation, Tax Calculated)

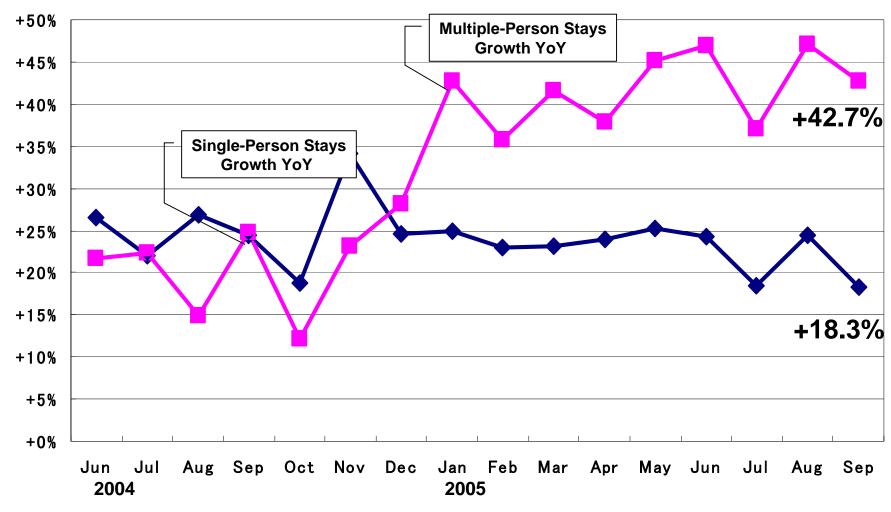
<sup>\*</sup> Travel Business: MyTrip.net and Rakuten Travel combined

<sup>\*</sup> From Q1/05, Overseas Hotels Gross Bookings, Overseas Air Travel Gross Bookings, and Overseas Hotel Reservations included

# Single-Person and Multiple-Person Stays (YoY)



#### **Multiple-Person Stays Up YoY +42.7%**

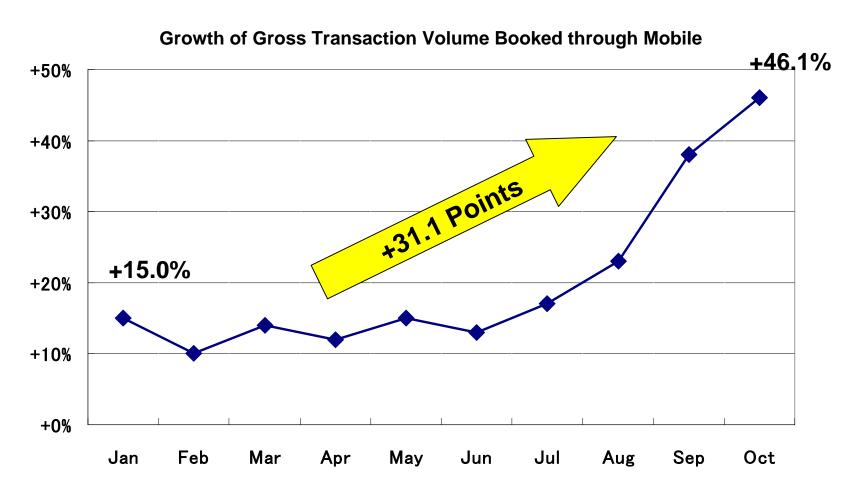


<sup>\*</sup> Excluding Former Rakuten Travel Business

(Multiple-person stays: two or more persons booked)



## Gross Booking through Mobile Rapidly Increases by +31.1 points from +15% in January to +46.1% in October



#### **Renewal of Travel Top Page**



#### Improved Usability While Attracting Travelers



- ■Renewal on 1 September
- ■Improving Layout by Classifying Categories such as Domestic, International, Accommodations, Transportation and Package Tours
- Enhancement of Feature Pages and Geographic Area Pages

#### **Launched Bus Service**



#### The First Service of Domestic Transportation



- ■Transfer "iibus.com" page to Rakuten
  Travel site
- ■Released in November 2005
- ■Able to Book by Rakuten ID
- Able to Obtain Rakuten Superpoint
- **■**Expansion of Bus Route

June 2005 7 routes

December 2005 100 routes

## 6

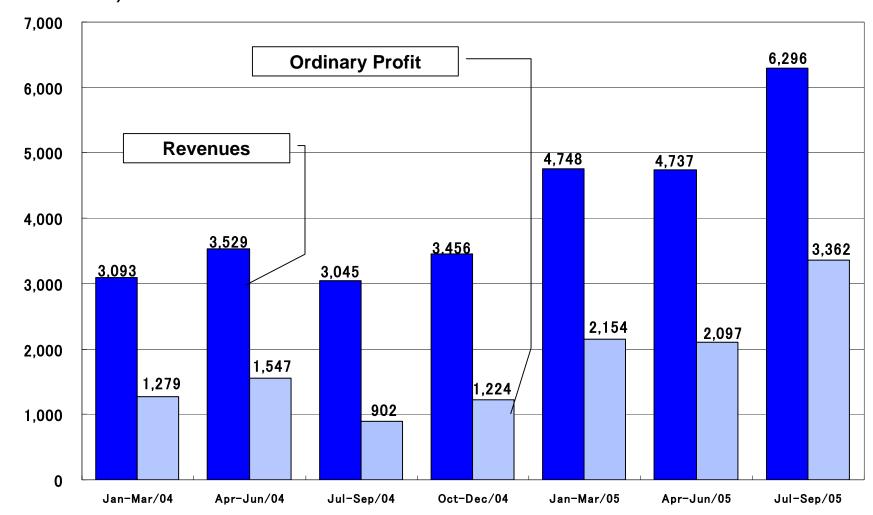
### **Securities Business**

## Rakuten Securities Consolidated Results



#### Jul-Sep '05 Ordinary Profit Growth YoY +272.8%QoQ +60.3%





## Rakuten Securities (Consolidated Results) LTM Consolidated Results



(Million Yen)

	Jul-Sep '04	Oct-Dec '04	Jan-Mar '05	Apr-Jun '05	Jul-Sep '05	YoY
Total Revenues	3,045	3,456	4,748	4,737	6,296	+106.8%
(Net Interest Income)	569	532	659	803	943	+65.8%
Net Revenues	2,805	3,149	4,482	4,374	5,751	+105.0%
Operating Profit	865	1,185	2,103	1,830	2,988	+245.3%
Ordinary Profit	902	1,224	2,154	2,097	3,362	+272.8%
Earnings Before Tax	723	928	1,710	1,794	2,913	+302.9%
Earnings After Tax	327	420	1,172	977	1,588	+385.6%

# Rakuten Securities Industry Comparisons



#### Financial Overview for Jul - Sep 2005

(Billion Yen)

	Rakuten Securities	E*Trade	Matsui	kabu.com	МВН
Revenues	6.29	13.83	12.77	4.66	9.04
Net Revenues	5.75	12.42	11.99	4.21	8.70
SG&A	2.76	5.85	3.62	1.59	2.86
Operating Profit	2.98	6.56	8.37	2.61	5.83
Ordinary Profit	3.36	6.56	8.37	2.57	5.59

<sup>\*</sup> Source: Individual company financial reports on a consolidated basis (excluding kabu.com)

<sup>\*</sup> Comparison of consolidated results

# Rakuten Securities Industry Comparisons



#### **Growth Rate (YoY)**

	Rakuten Securities	E*Trade	Matsui	kabu.com	МВН
Revenues	+106.8%	+132.5%	+49.6%	+84.4%	+99.6%
Net Revenues	+105.0%	+127.0%	+49.9%	+85.8%	+101.9%
SG&A	+42.4%	+82.9%	+34.9%	+50.1%	- 0.7%
Operating Profit	+245.3%	+189.2%	+57.4%	+117.5%	+310.8%
Ordinary Profit	+272.8%	+188.4%	+57.0%	+113.2%	+318.1%

<sup>\*</sup> Source: Individual company financial reports on a consolidated basis (excluding kabu.com)

<sup>\*</sup> Comparison of consolidated results

# Rakuten Securities Industry Comparisons



#### **Growth Rate (QoQ)**

	Rakuten Securities	E*Trade	Matsui	kabu.com	МВН
Revenues	+32.9%	+34.8%	+31.7%	+31.5%	+47.0%
Net Revenues	+31.5%	+29.9%	+32.1%	+28.1%	+50.7%
SG&A	+8.6%	+9.8%	+5.6%	+16.5%	+3.1%
Operating Profit	+63.3%	+55.3%	+48.2%	+36.5%	+95.0%
Ordinary Profit	+60.3%	+49.8%	+48.0%	+33.6%	+86.5%

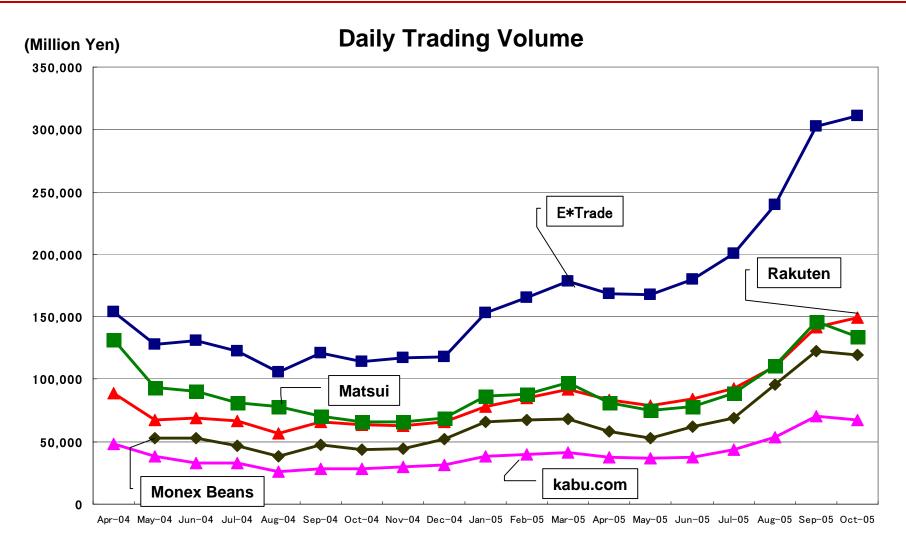
<sup>\*</sup> Source: Individual company financial reports on a consolidated basis (excluding kabu.com)

<sup>\*</sup> Comparison of consolidated results

## **Industry Comparison**



#### **Domestic Securities Trading**



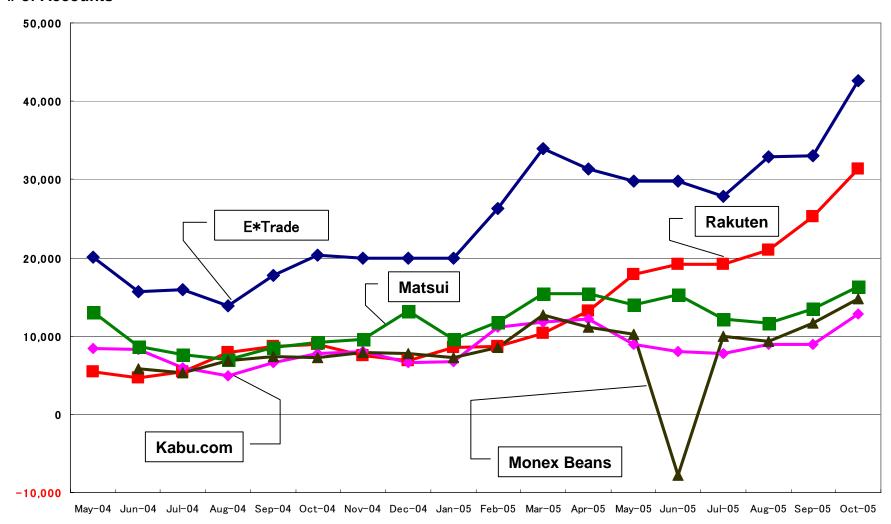
<sup>\*</sup> Source: Individual company's home page, financial reports

<sup>\*</sup> Monex Beans data from May 2004

# Industry Comparison New Accounts



#### # of Accounts

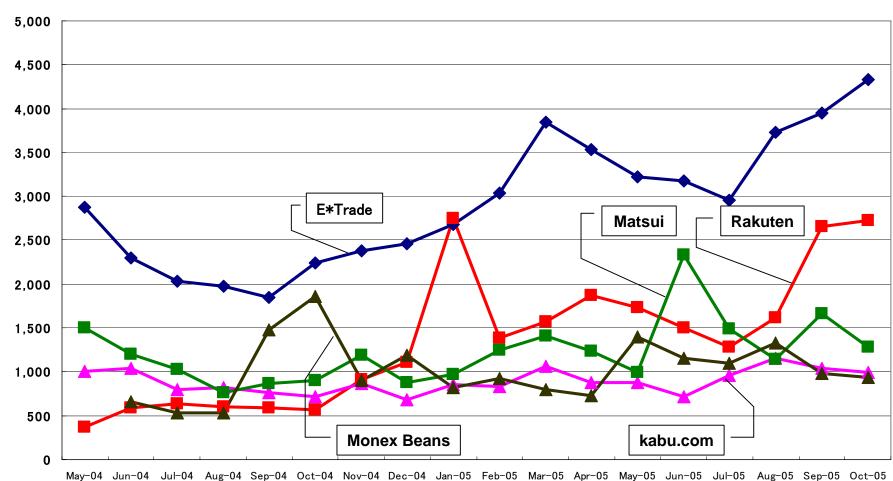


- \* Source: Individual company's home page, financial reports
- \* Monex Beans data from May 2004

# Industry Comparison New Margin Accounts



#### # of Accounts



- \* Source: Individual company's home page, financial reports
- \* Monex Beans data from May 2004



**Strengthening Systems of Rakuten Securities** 

— Implemented Measures and Plans —

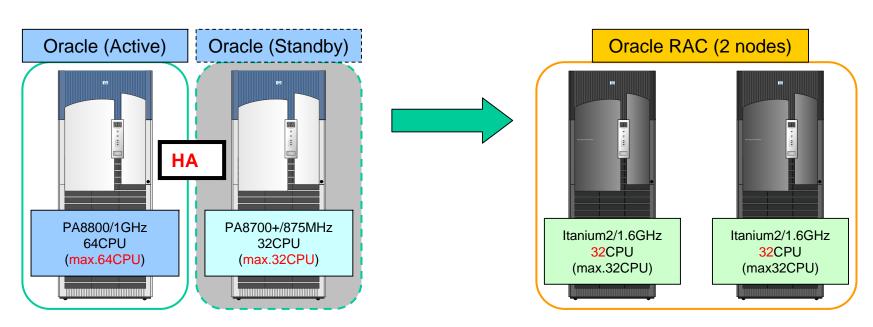
## Implemented Measures to Strengthen Systems Rakuten



#### (1) First Step of Main Database Enhancement on 17 September

(Improvement)

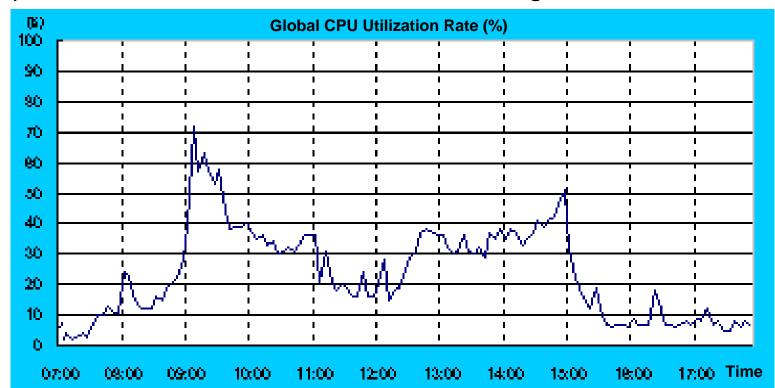
- Main Database Capacity was Enhanced by 1.6 times by Introducing Oracle Real Application Clusters (RAC; 2 nodes) and High-performance CPUs
- RAC Prevents Suspension of the Service in Case of Hardware Failure
- Able to Avoid Hardware Failure Due to High CPU Load, by Sharing Load between **Two Servers**





#### **Before the First Step of Main DB Enhancement (16 September)**

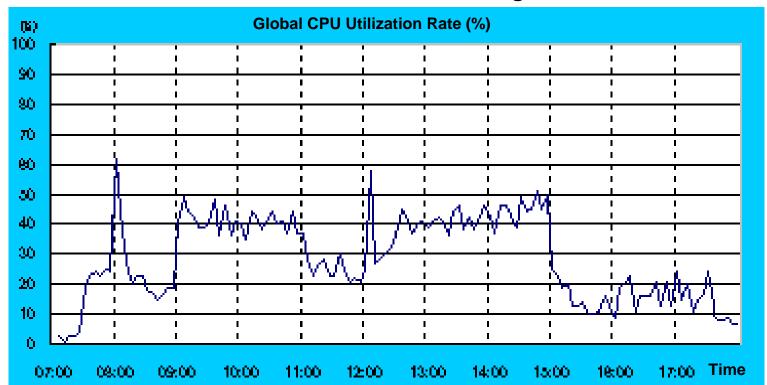
- (i) Trading Volume of Tokyo Stock Exchange: 2.7 Billion Shares
- (ii) Domestic Securities Trading : Total Number of Orders 293,621 Number of Transactions 125,809
- (iii) Peak CPU Utilization Rate of Main Database during Market Hours:72%





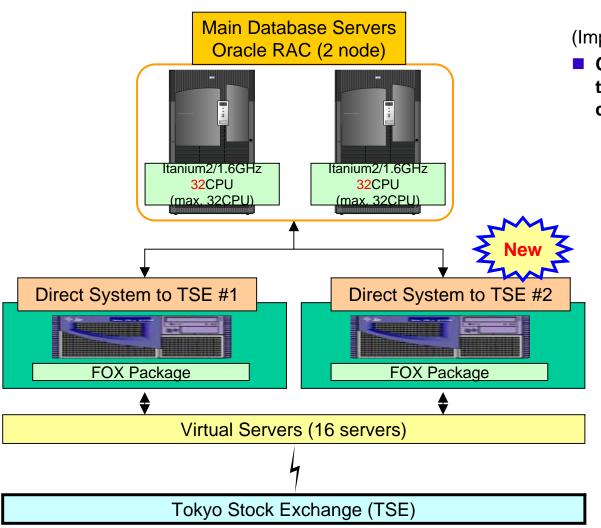
#### After the First Step of Main DB Enhancement (2 November)

- (i) Trading Volume of Tokyo Stock Exchange: 3.7 Billion Shares
- (ii) Domestic Securities Trading : Total Number of Orders 425,537 Number of Transactions 178,802
- (iii) Peak CPU Utilization Rate of Main Database during Market Hours:51%





#### (2) Enhancement of Ordering System to TSE on 25 September



(Improvement)

Capacity was enhanced approx.
 two times by constructing 2 sets of direct ordering system to TSE

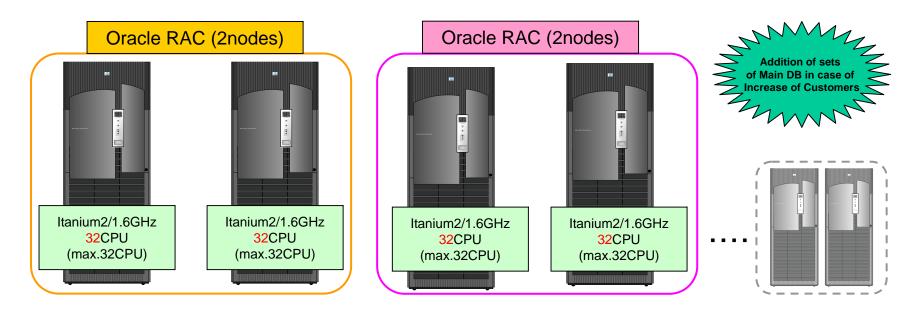
#### **Plans for Strengthening Systems**



#### (1)Second Step of Main Database Enhancement on 26 November

(Improvement)

- Capacity will be Enhanced by approx. 3.2 times by Constructing 2 sets of Main DB
- 2 sets of Main DB will Enable Reduction of the Time for Nighttime Batch Processing
- And Easier Addition of Further Set of Main DB to adapt Increase of Customers

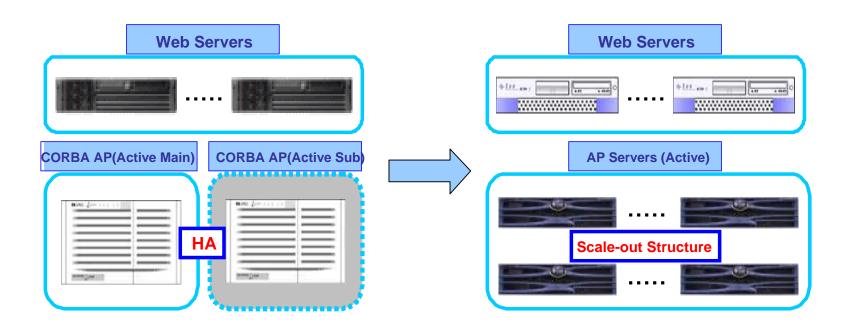




#### (2) Migration to New Web System on 26 November

#### (Improvement)

- Gradual Migration from Current Web System to New One will be Completed
- New Web System Prevents Suspension of the Service due to Hardware Failures
- Scale-out Structure Enables Easier Expansion of Capacity





# 7

## **Professional Sports Business**

### **Professional Sports Business Summary**



Continuing Popularity of Tohoku Rakuten Golden Eagles during the Season Revenues Expected to Exceed 25% of Original Expectation before the Season Million Yen

	Forecasts for the Year before the Season	Forecasts for the Year at the End of Sep
Advertisement / Sponsors	1,600	2,226
Broadcasting Rights	800	759
Ticket Sales	2,100	2,284
Revenues from the Stadium (*1)	300	555
Fan Club	100	268
Sales of Team Goods (Concessions) (*2)	200	280
Others	21	66

Total Revenues	5,121	6,438
----------------	-------	-------

<sup>\*1</sup> Margin fees from tenants, rental fees of Stadium and Revenues from parking

<sup>\*2</sup> Rakuten Sports Properties sells team goods

## Advertisement / Sponsor Business Rakuten



### Revenues Increased Compared to Original Expectation before the **Season by Taking the Measures**

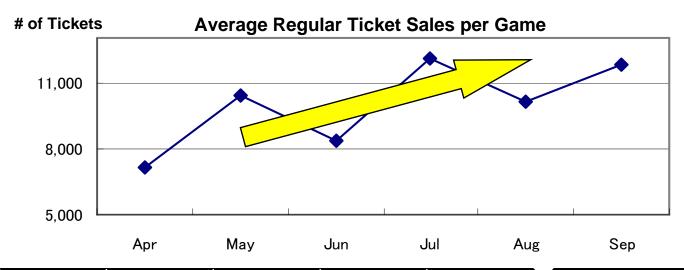
- Retain Stadium Business Rights and Direct Sales Channel without use of Agency
- ■Adapting to Needs of Each Sponsor, Offered Flexible and Fine-tuned Services

Categories of Sponsors	# of Sponsors	Revenues (Million Yen)
Naming Rights (Platinum)	4	443
Helmet, Uniform etc.	3	451
Gold / Silver members	28	534
Regional Sponsors	57	152
Beer and Beverage	4	194
Others	44	453
Total	136	2,226

#### **Ticket Sales**



# Ticket Sales Continued to Grow Steadily in the Latter Season by Taking Measures to Pull Guests Including Various Events



	# of Games	# of Released Tickets	# of Sold Tickets	Ave. # of Sold Tickets	% Sales to Release
Apr	12	158,270	86,217	7,185	54%
May	12	173,300	124,375	10,365	72%
Jun	9	133,515	75,270	8,363	56%
Jul	8	118,857	96,887	12,111	82%
Aug	13	187,338	131,181	10,091	70%
Sep	9	131,925	106,420	11,824	81%

Categories	Revenues
Season Tickets	1,067
Regular Tickets	1,217
Total	2,284

(Million Yen)

#### **Stadium Business**



# Visitors to the Stadium Increased During the Latter Half of Season (Jul-Sep) Beverage and Team Goods are Constantly Sold

#### **Results of Fullcast Stadium Miyagi**

	Apr	May	Jun	Jul	Aug	Sep	Total
# of Home Game	12	12	9	8	13	9	63
Official # of Visitors	155,110	182,922	114,458	130,776	190,122	147,581	920,969
Average # of Visitors per Game	12,926	15,244	12,718	16,347	14,625	16,398	14,619

(Thousand Yen)

Revenues from Tenants	50,898	62,122	36,537	44,864	66,531	45,800	306,752
Beverage (Margin basis)	33,573	40,230	24,798	30,137	47,327	32,571	208,636
Team Goods (Margin basis)	16,082	20,167	10,387	12,694	17,616	10,474	87,420
Others	1,243	1,725	1,352	2,033	1,588	2,755	10,696
Average Revenues per Game	4,242	5,177	4,060	5,608	5,118	5,089	29,293

**Stadium Capacity:19,500 people** 

<sup>\*</sup> Stadium Business includes wholesale to tenants, rental fees of the stadium (¥97million) and roadshow (¥152million), in addition to above revenues

#### **Second Phase of Capex to the Stadium**



# 4.5 Bllilion Yen of Total Capex for Expansion of the Stadium and Strengthening of the Team until the Opening of Next Season



### I Fullcast Stadium Miyagi (¥3.7Billion)

- 1. Additional Seats (3,000 seats)
  - (1) Infield Stands (Third-base side)
  - (2) Infield Stands (First-base side)
  - (3) 3<sup>rd</sup>/4<sup>th</sup>/5<sup>th</sup> Floors, Lounges
- 2. New Facilities for the Team
  - (1) Large Indoor Gym
  - (2) IT Facilities/Data Analysis Room

#### **II** Facilities for Farm Team (¥0.8Billion)

- 1. Main Ground
- 2. Sub Ground
- 3. Indoor Gym
- 4. Training Room/ Accommodation



## **Appendices**

### Q3/05 Consolidated Results (YoY)



(Billion Yen)

	Revenues	YoY	Ordinary Income	YoY	Ordinary Inc. Margin
E-Commerce Business	8.18	+53.9%	2.50	+57.7%	30.7%
Credit and Payment Business	23.45	-	4.55	-	19.4%
Portal and Media Business	2.68	+80.3%	0.79	+197.6%	29.5%
Travel Business	2.01	+34.5%	1.05	+42.0%	52.3%
Securities Business	6.89	+126.5%	3.25	260.6%	47.2%
Professional Sports Business	2.79	-	0.75	-	27.1%
Internal Elimination	- 0.80	-	0.11	-	-
Consolidated	45.22	+308.5%	13.04	+278.4%	28.8%
Consolidated Excluding Professional Sport	42.43	+283.2%	12.28	+256.4%	29.0%

<sup>\*</sup> Professional Sports Business: Rakuten, Baseball, Inc.; Rakuten Sports Properties, Inc.

89



### Q3/05 Consolidated Results (QoQ)

(Unit: Billion Yen)

					<u>`                                    </u>
	Revenues	QoQ	Ordinary Income	QoQ	Ordinary Inc. Margin
E-Commerce Business	8.18	+4.8%	2.50	- 0.1%	30.7%
Credit and Payment Business	23.45	+2230.7%	4.55	1	19.4%
Portal and Media Business	2.68	+24.5%	0.79	+39.6%	29.5%
Travel Business	2.01	+25.2%	1.05	+47.9%	52.3%
Securities Business	6.89	+37.0%	3.25	+56.0%	47.2%
Professional Sports Business	2.79	- 16.7%	0.75	- 22.6%	27.1%
Internal Elimination	- 0.80	-	0.11	-	-
Consolidated	45.22	+122.7%	13.04	+90.6%	28.8%
Consolidated Excluding Professional Sport	42.43	+150.2%	12.28	+109.4%	29.0%

<sup>\*</sup> Professional Sports Business: Rakuten, Baseball, Inc.; Rakuten Sports Properties, Inc.

9

#### **Breakdown of Amortization of Goodwill**



#### Included in SG&A

(Million Yen)

	05/1Q	05/2Q	05/3Q	Companies
E-Commerce Business	-	-	-	
Credit and Payment Business	-	-	164	Rakuten KC
Portal and Media Business	-	8	10	Ynot Cyber Brains
Travel Business	•	-	-	
Securities Business	-	1	1	Rakuten Realty Management
Professional Sports Business	-	-	-	
Consolidated	-	9	176	

#### **Outlook of Balance Sheet**



#### **Finance Related Business**

( Credit and Payment, Securities)

(as of September 30, Combined Information)

Cash ¥67. 2 Billion	
	Interest Bearing Debt ¥474.1 Billion
Other Assets ¥1,094 Billion	Equity and Other Liabilities ¥687.1 Billion

Total Assets Total Liabilities and Equity ¥1,161.2 Billion ¥1,161.2 Billion

#### Other Than Finance Related Business

(as of September 30, Combined Information)

Cash 30.2 Billion	Interest
Marketable Securities	Bearing Debt
¥63.5 Billion	¥100.5 Billion
Other Assets ¥94Billion	Equity and Other Liabilities ¥87.2 Billion

Total Assets Total Liabilities and Equity ¥187.7 Billion ¥187.7 Billion

<sup>\*</sup> Increase in Interest Bearing Debt on and during October: +¥83.5 Billion



#### (Million Yen)

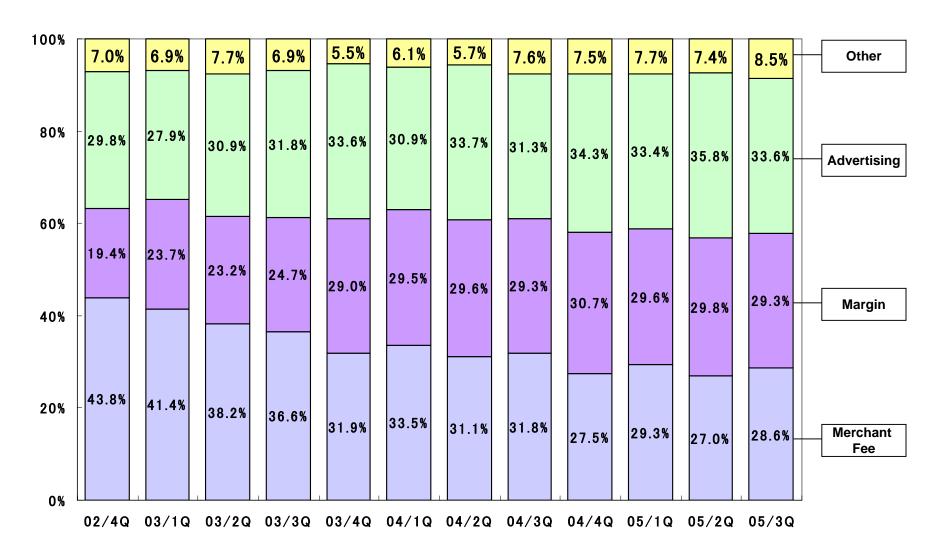
	2004	2005		
	04/4Q	05/1Q	05/2Q	05/3Q
Revenues	5,608	5,685	6,565	6,837
Operating Expense	2,892	3,208	3,950	4,236
Operating Income	2,716	2,477	2,615	2,600
Operating Margin	48.4%	43.6%	39.8%	38.0%

<sup>\*</sup> Rakuten, Inc. (Excludes Portal Business Company)

#### **Revenue Breakdown**



(Excluding one-time factor in Q2/03 and Portal Business Results)



# Mall Merchants New vs. Loss of Merchants

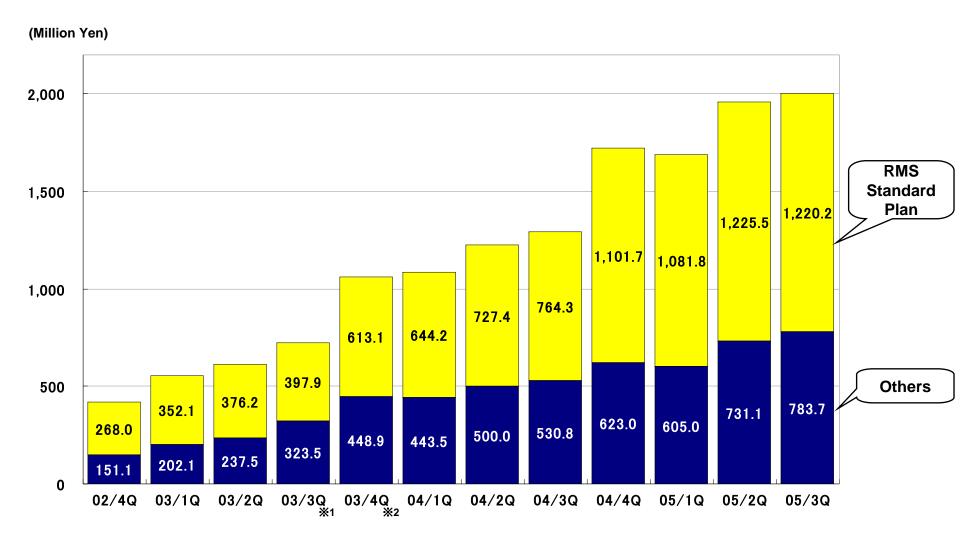


	Jul 2004	Aug 2004	Sep 2004	Oct 2004	Nov 2004	Dec 2004
New	479 (225)	445 (208)	465 (226)	539 (286)	532 (275)	454 (234)
Loss	151 (74)	170 (88)	180 (92)	198 (119)	210 (127)	195 (160)
Total	9,105 (2,227)	9,380 (2,347)	9,665 (2,481)	10,006 (2,648)	10,328 (2,796)	10,587 (2,870
	Jan 2005	Feb 2005	Mar 2005	Apr 2005	May 2005	Jun 2005
New	599(221)	278(190)	476(315)	560(370)	538(370)	634(433)
Loss	203(156)	209(138)	216(196)	181 (154)	224(125)	230(148)
Total	10,983(2,935)	11,052(2,987)	11,312(3,106)	11,691(3,322)	12,005(3,567)	12,409(3,852)
	Jul 2005	Aug 2005	Sep 2005	Oct 2005	Nov 2005	Dec 2005
New	761 (546)	658 (468)	706(518)			
Loss	205(143)	241 (179)	255 (187)			
Total	12,965(4,255)	13,382(4,544)	13,833(4,875)			

<sup>\*</sup> Figures inside ( ) reflect Rakuten Light Merchants; Sep 2005 includes 178 Premium Light Merchants

<sup>\*</sup> Loss figures include switches from Rakuten Light to Rakuten Standard

## Sales Margins Breakdown (Non-consolidated) Rokuten



<sup>\*</sup> Up to Q2/03, quarterly sales margin is calculated against GMS one month behind actual calendar quarter

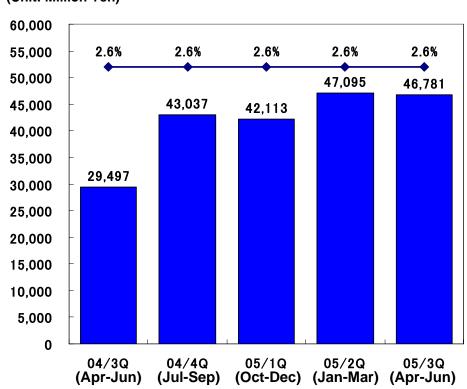
<sup>\*</sup> From Q3/03, quarterly sales margin is calculated against current period GMS Reference) RMS Standard: 147 million yen

#### Rakuten Standard Fees Breakdown



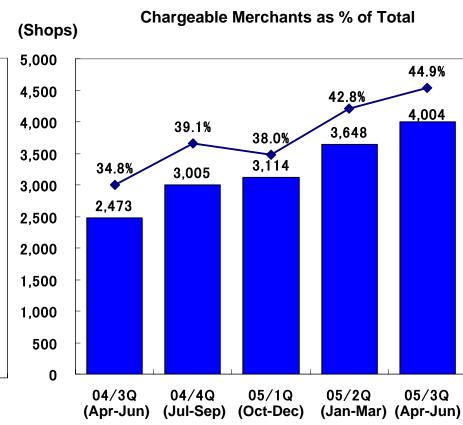
#### **GMS Subject to Margin Fees \*1**

## Average Margin on Chargeable GMS (Unit: Million Yen)



<sup>\*1</sup> Charge on merchants whose GMS above 1 million yen in monthly sales since February 2005

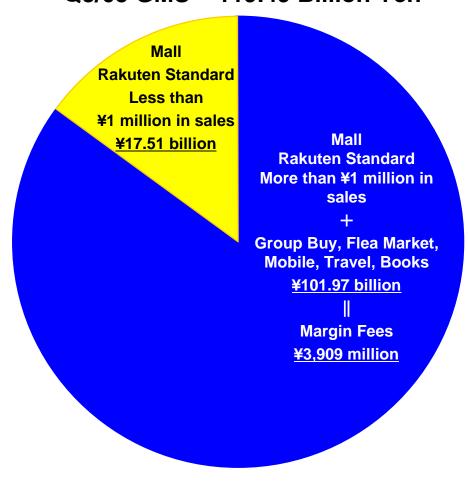
#### **Merchants Subject to Margin Fees \*2**



Monthly average number of chargeable merchants as % of open shops over RMS Standard merchants.



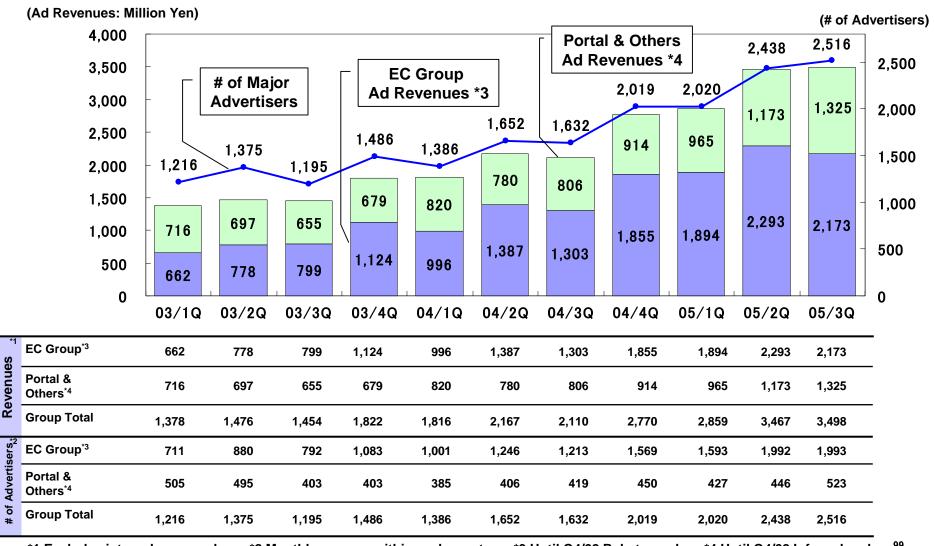
#### **Q3/05 GMS = 119.49 Billion Yen**



#### **Group Advertising Revenues**



#### Q3/05 Group Advertising Revenues 3.4 Billion Yen, YoY Growth +66%



<sup>\*1</sup> Excludes internal group sales \*2 Monthly average within each quarter \*3 Until Q4/02 Rakuten only

<sup>\*4</sup> Until Q4/02 Infoseek only

### **Rakuten Group Reach**



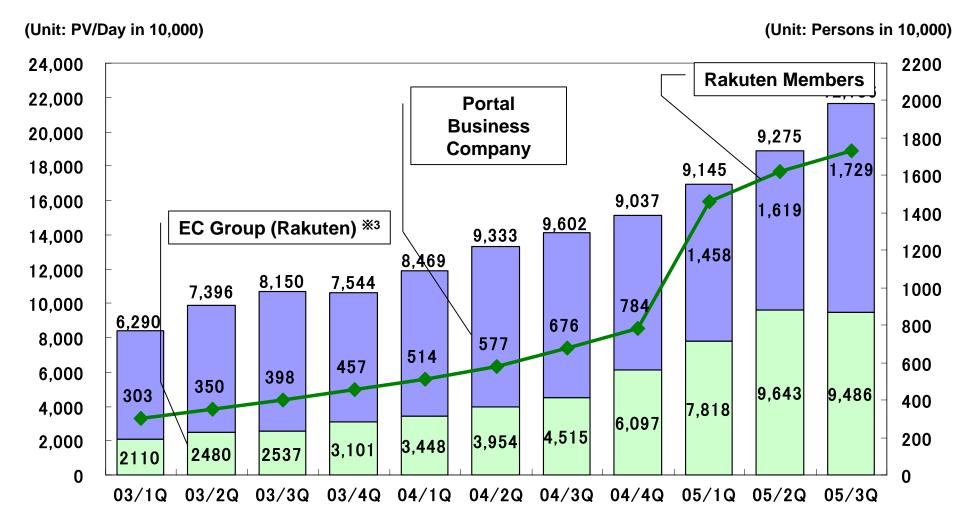
Property	Jun 2005	
Yahoo!	84.7	
Rakuten	60.2	
Nifty	50.6	
GMO	50.5	
MSN	49.4	
NEC	43.4	
NTTCommunic	ations 38.9	

<b>Property Sep</b>	2005
Yahoo!	85.9
Rakuten	59.4
GMO	52.4
Nifty	50.3
MSN	49.9
NEC	44.4
NTTCommunications	38.9

**Source: NetRatings Home Panel** 

# Group PVs and Rakuten Ichiba Members



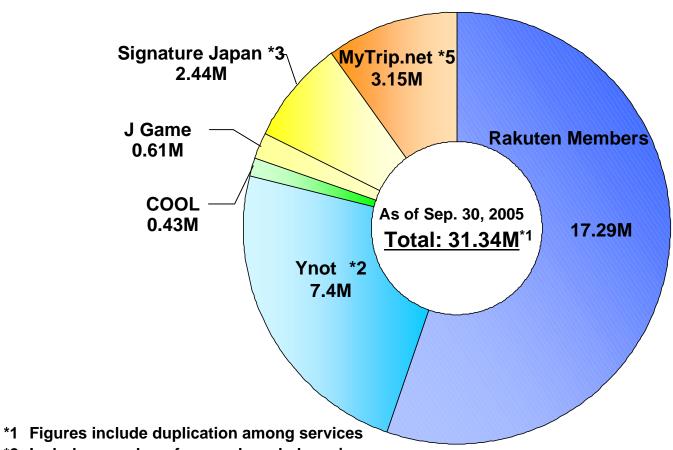


<sup>\*1</sup> Portal Business Company PVs - Q4/02 for Infoseek only

<sup>\*2</sup> Former EC Business Group

### **Group Membership**





- \*2 Includes members from co-branded services
- \*3 Includes automatic registration to service
- \*4 GORA members and Rakuten members merge
- \*5 MyTrip.net excludes members converted to Rakuten ID
- \*6 Infoseek members and Rakuten members merge

### **Capital Expenditures**



(Billion Yen)

		2005/1Q Actual	2005/2Q Actual	2005/3Q Actual	2005 Projected
ated	Hardware	0.36	0.45	0.42	3.46
Non-Consolidated	Software	0.31	0.48	0.49	1.66
Non-(	Total	0.67	0.94	0.92	5.11
ted	Hardware	0.78	0.90	0.61	4.03
Consolidated	Software	0.51	0.71	0.50	2.11
ŭ	Total	1.29	1.61	1.11	6.14

<sup>\*</sup> Operating Base

103

### **Rakuten KC Quarterly Results**



#### Balance Sheet (as of September 30, 2005)

(Billion Yen)

CURRENT ASSETS	682.4	CURRENT LIABILITIES	557.7
Cash and cash equivalents	49.9	Accounts payable; guarantee contracts	298.1
Installment accounts receivable	269.2	Short-term borrowings	212.6
Installment accounts receivable, guarantee contracts	298.1	Bonds	11.3
Credit from liquidation	61.1	Other current liabilities	35.6
Other current assets	29.5	FIXED LIABILITIES	168.1
Allowances for bad debt	-25.4	Bonds	1.2
		Long-term borrowing	165.9
		Other current fixed liabilities	0.9
FIXED ASSETS	57.6	TOTAL LIABILITIES	725.8
Tangible fixed assets	16.9	Common capital stock	3.0
Land and buildings	14.9	Common capital stock surplus	16.8
Other intangible fixed assets	1.9	Retained earnings	10.4
Intangible fixed assets	0.7	Net unrealized gain (loss) on available-for-sale securities	0.4
Investment and other assets	39.8	Treasury stock	-16.5
		TOTAL SHAREHOLDERS' EQUITY	14.2
TOTAL ASSETS	740.0	TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	740.0

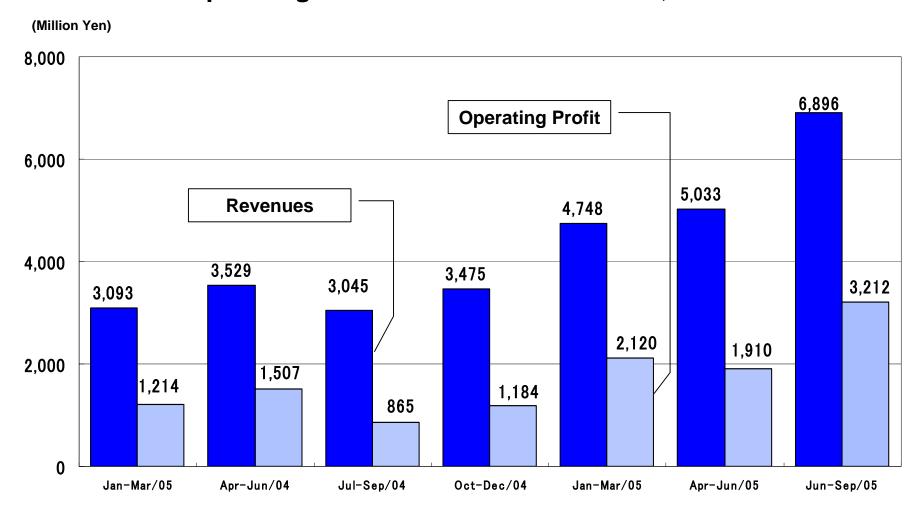
<sup>\*</sup>Balance of securitization from installment account receivables:121.5 Billion

<sup>\*</sup>Balance of guarantee contract which is excluded from balance sheet by changing condition of contract with banks from this quarter :108.1 Billion

# Securities Business Revenues and Operating Profit



### 3Q/05 Operating Profit Growth YoY +126.5%, QoQ +37.0%



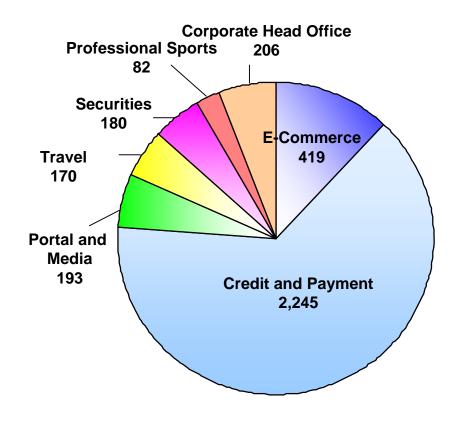
<sup>\*</sup> Excluding amortization of goodwill recorded in SG&A

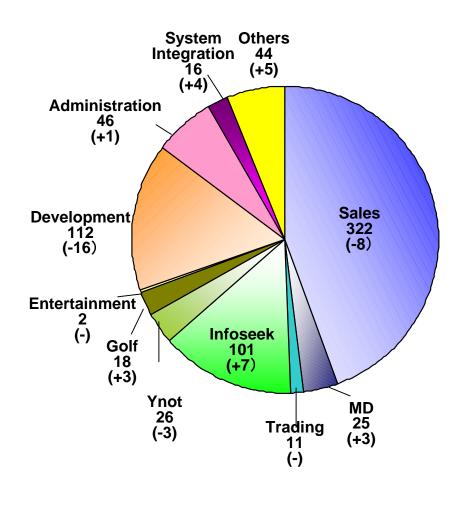
### **Group Employees**



#### **Individual Companies: 3,495**







<sup>\*</sup> As of September 30, 2005

<sup>\*</sup> Excluding Board of Directors

<sup>\*</sup> Figures in ( ) represent change in numbers since June 30, 2005

<sup>\*</sup> Rakuten, Inc. Development reshuffled into Corporate Head Office





Company	Name	Equity (%)	September 2005 Balance Sheet (in ¥ million)	Business Description
EC Business	Lawson Ticket	17.8	1,548	Online ticket sales
Portal and Media Business	LinkShare Japan	50.0	5	Affiliate marketing service
	Showtime	50.0	240	Broadband content
Travel Business	Ctrip.com International, Ltd	21.0	11,988	Internet consolidator of hotel accommodations and airline ticketing in China
Securities Business	.Commodity	42.5	1,020	Online commodity futures trading
	Techmatrix	31.4	1,536	Systems integrator
Other	Next	21.0	225	Online real estate search
	Traffic Gate	50.0	100	Affiliate marketing service

<sup>\*</sup>Five affiliated companies other than above

<sup>\*</sup>As of the end of September